

Customer Information on Setting Privacy Mode (SPM) for Battery Electric Vehicles* within Fleet Interface Data

General Information:

When using "**Setting Privacy Mode (SPM)**" for your infleeted vehicles, you, as a customer, can decide which HMI privacy settings shall be available in BEV vehicles in your fleet. This means, depending on the settings you choose within a newly signed order form, data can be continuously sent without being influenced by a change of privacy settings in the vehicle HMI. This is possible for the battery electric vehicles of the brands VW Passenger Cars, W Commercial Vehicles, SEAT and CUPRA.

* Please find all relevant Vehicles of the brands VWPC & VWCV & SEAT/ CUPRA (Powertrain: Electric) here: Fleet Interface (fleet-interface.de)

Your Advantages:

With Setting Privacy Mode (SPM), you can decide how a BEV shall behave concerning the Online-Mode of "vehicle- and usage data" as well as "location sending". You can choose between "Stay in last set mode", "Reset to online each trip" and "always online", for either all data or data except location data. Initially, it is only possible to choose it per customer / sub-customer. We are working on allowing you to group your fleet to make it possible to choose for groups in the future. When choosing between these modes, selecting "always online" ensures that you, as a customer, **always receive the data you need directly from your vehicles**, without interruptions caused by drivers taking the vehicle offline by switching on the privacy mode.

However, please note that due to technical reasons, primary user enrollment is currently not possible in battery electric vehicles when using Fleet Interface. Please be assured that we are working hard to make this possible. For the time being, either the usage of Fleet Interface Data or a primary user enrollment is possible.

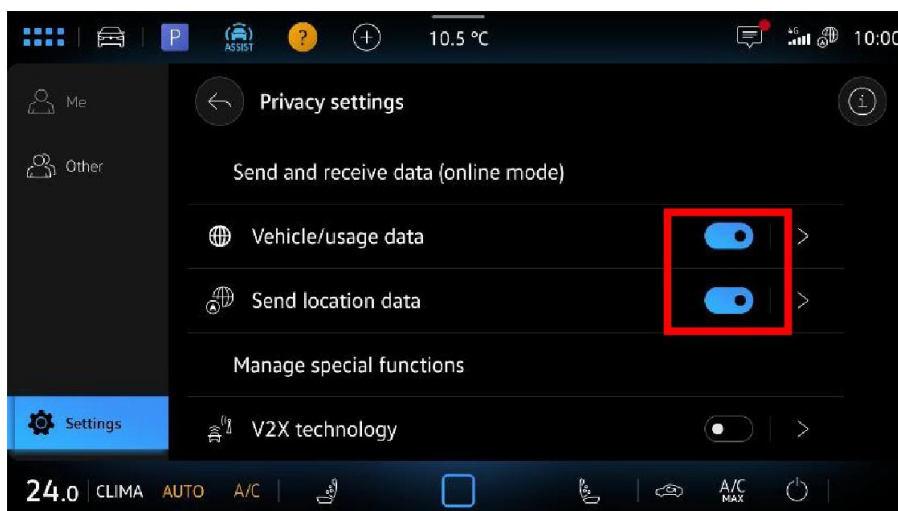
The drivers will be notified when trying to start the enrollment via the following screen:



Please also note that if there is a primary user enrolled, infleeting and usage of Fleet Interface is not possible. Please ensure that there is no primary user enrolled when trying to infleet the respective VIN. Be aware, that unfortunately, currently this may have a negative impact on the benefit drivers experience.

Your Ordering Options (must be selected in your Order Form):

With **Setting Privacy Mode (SPM)**, we would like to offer different **settings for the behavior of the privacy sliders "vehicle/usage data" and "send location data" you can choose** from, according to your needs:



Setting	Vehicle Sliders (online = blue; offline = grey) ¹		Can sliders be changed by driver?	Possible Target Group
	Vehicle-/ usage data ²	Sending Location data ³		
1	Always online		No	Car Sharing Operators
2	Always online	Always offline	No	Rental Car Operators
3	Online each trip ⁴		Yes	Pool Drivers
4	Sliders stay in last mode chosen by driver		Yes	User Chooser

¹ Online= data can be transmitted to you; offline = no data can be transmitted to you

² Data packages: Odometer, Trip Data (excl. Position), Maintenance Data, Cruising Range Data, Energy Levels Data, Warning Lights Data

³ Data packages: Position Data (Live GPS), Position (from Context "Trip Data (incl. Position)")

⁴ Slider turns Online each "ignition off" again in case it has been switched to Offline during trip

Brand Specifications

1. Volkswagen Passenger Cars & Volkswagen Commercial Vehicles

Customer Obligations:

In order to use the product fleet interface data with **Setting Privacy Mode (SPM)**, it is necessary for you, as a customer, to fulfil certain related obligations. These obligations will also be stated in the side letter you must sign before being able to use **Setting Privacy Mode (SPM)**.

1) Defleet the vehicles after the end of use

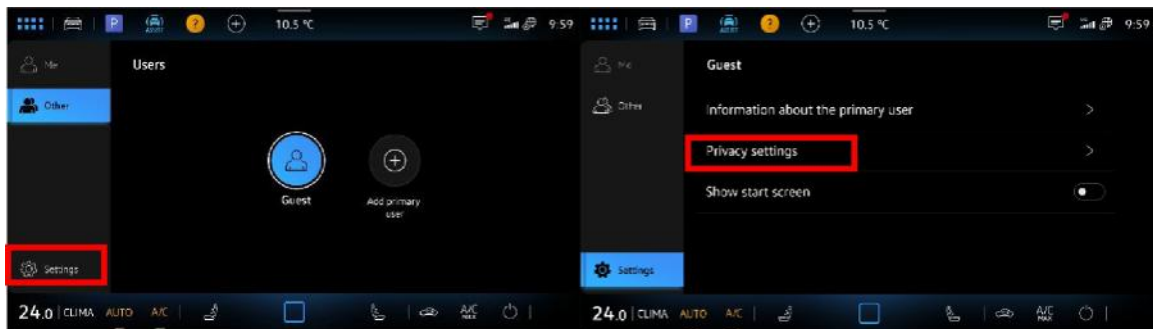
→ As stated in the Framework Agreement you signed, B2B services need to be deactivated once a vehicle leaves your fleet/ the fleet of your customer

→ Please ensure this is fulfilled at all times

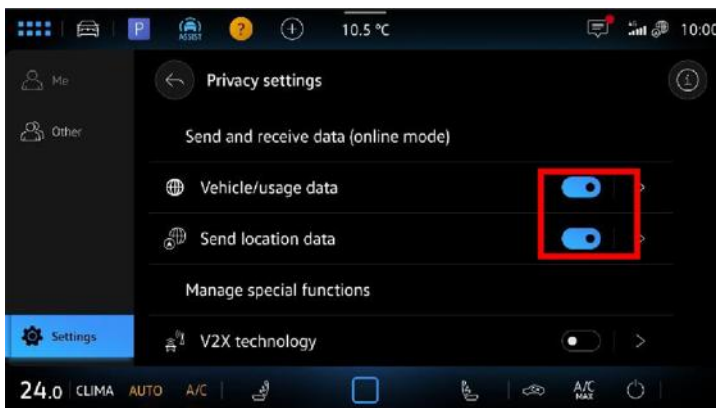
2) Inform your drivers or customers about what can be chosen within the HMI and the fact that we will be sending vehicle data on behalf of you for fleet management reasons (according to your default settings chosen with Setting Privacy Mode (SPM)).

The following information apply depending on the chosen settings.**

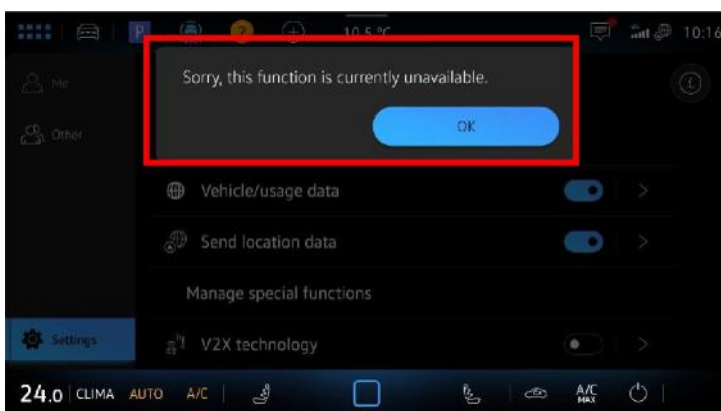
You can find the privacy settings via following clicks:



Setting 1: Vehicle is always online, vehicle-/usage data as well as location data is always on:



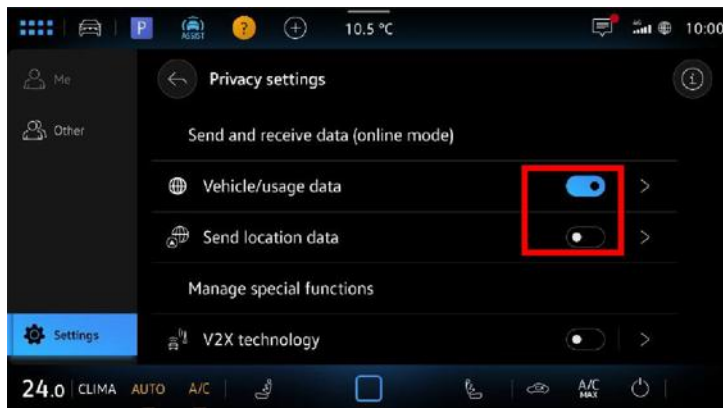
Once trying to turn off one of the two affected sliders, the following pop-up appears:



Sorry, this function is currently unavailable.

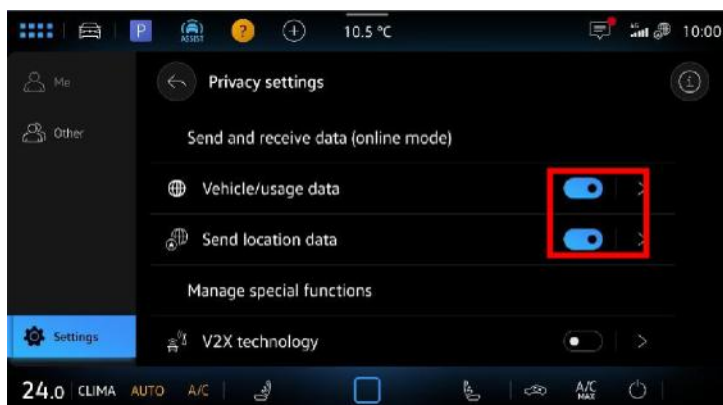
Please inform your drivers that this pop-up is a result of the settings chosen by the fleet manager. It is not modifiable, and data are constantly being sent on behalf of the fleet manager for fleet management reasons, in a suitable form.

Setting 2: Vehicle is always online, but location data is turned off.



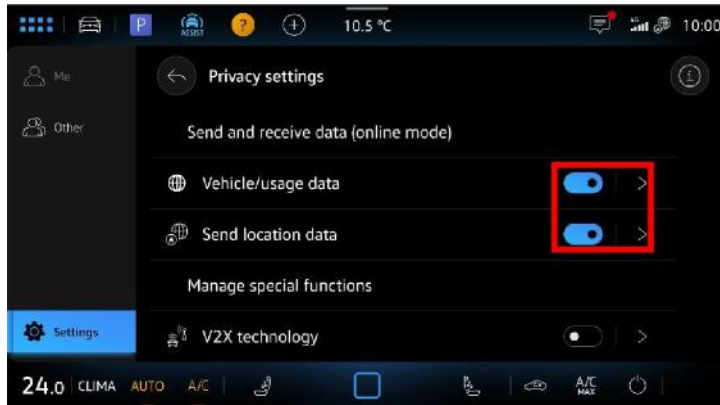
When trying to turn off one of the two affected sliders, the same pop-up as above appears. Please inform your drivers, in a suitable form, that this pop-up is a result of the chosen settings chosen by the fleet manager. It is not modifiable, and data, except location data, are constantly being sent on behalf of the fleet manager for fleet management reasons.

Setting 3: "Vehicle-/ usage data" and "sending location data" switch to Online-mode each trip, but can be turned off by driver:



Please inform your drivers, that this vehicle switches to online-mode at the start of each trip as a result of the settings chosen by the fleet manager, and data are constantly being sent on behalf of the fleet manager for fleet management reasons, in a suitable form.

Setting 4: Vehicle is set online once, "Vehicle/usage data" and "sending location data" can be changed by driver and stay in last chosen model



Please inform your drivers, that for this vehicle, the driver can choose for both categories, "Vehicle-/usage data" and "sending location data", whether the vehicle is on "online-mode" or not and if "online-mode" is chosen, that data are constantly being sent on behalf of the fleet manager for fleet management reasons, in a suitable form.

Furthermore, please note that the owner's manuals of the affected vehicles do not yet contain any indications of possible deviations in the functioning of the privacy settings due to the use of Fleet Interface. Please inform your drivers about this as well.

2. SEAT & CUPRA

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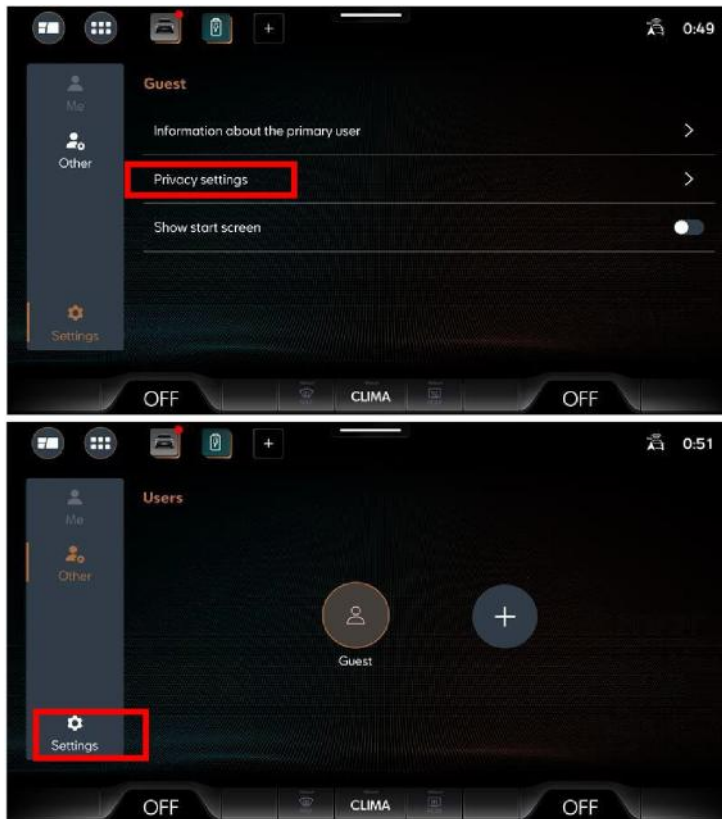
3) Defleet the vehicles after the end of use

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- Please ensure this is fulfilled at all times

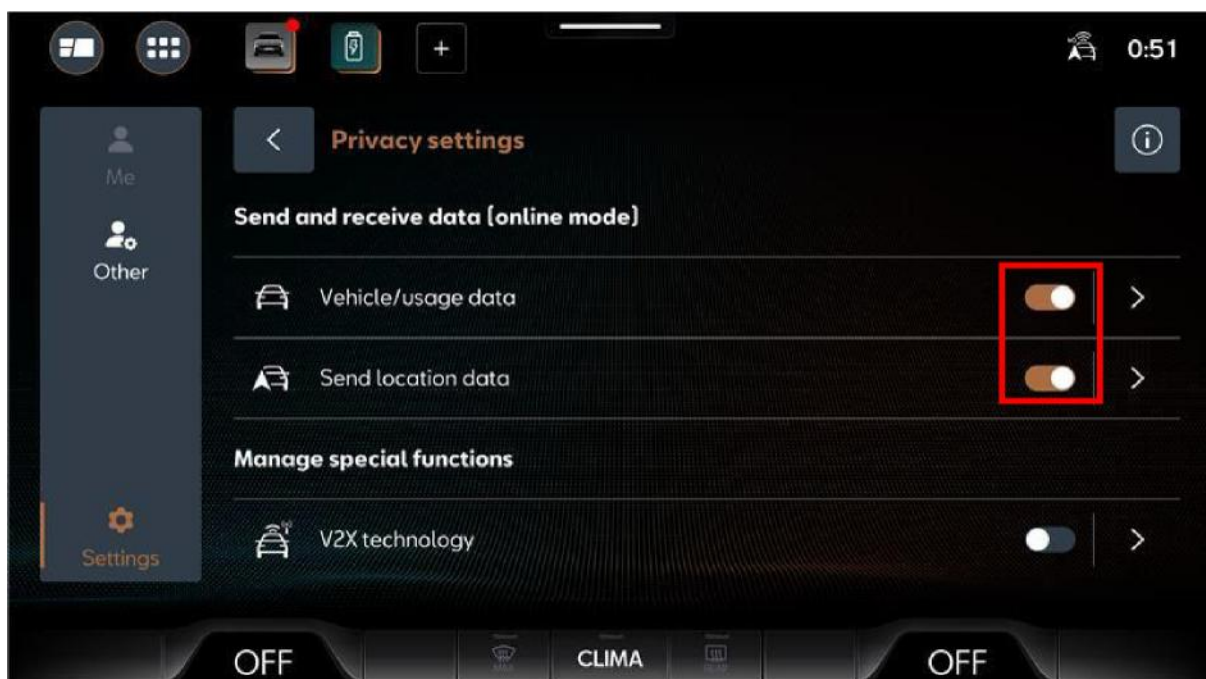
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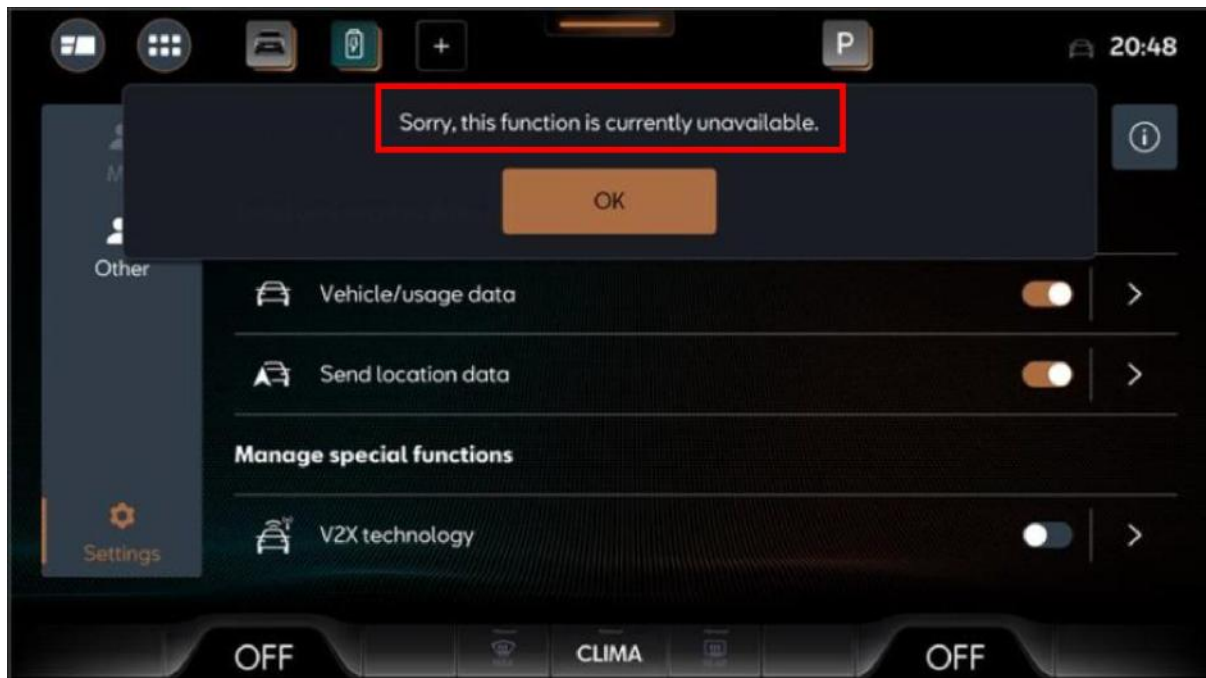
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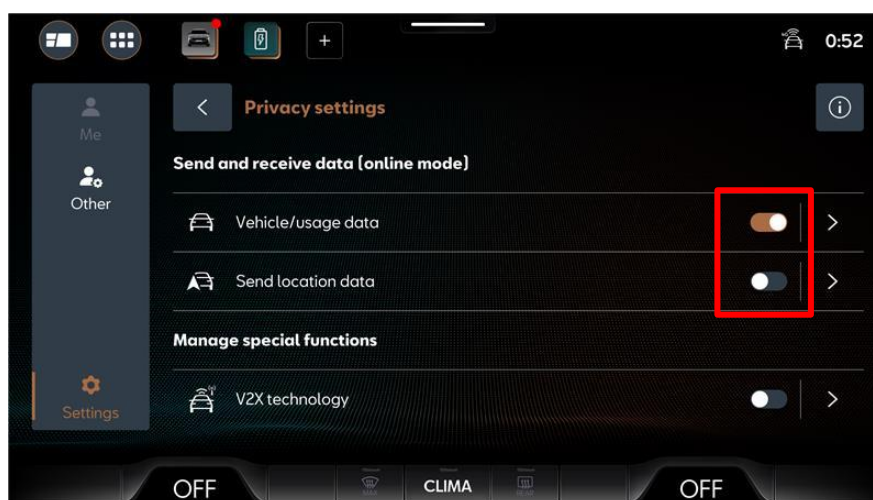
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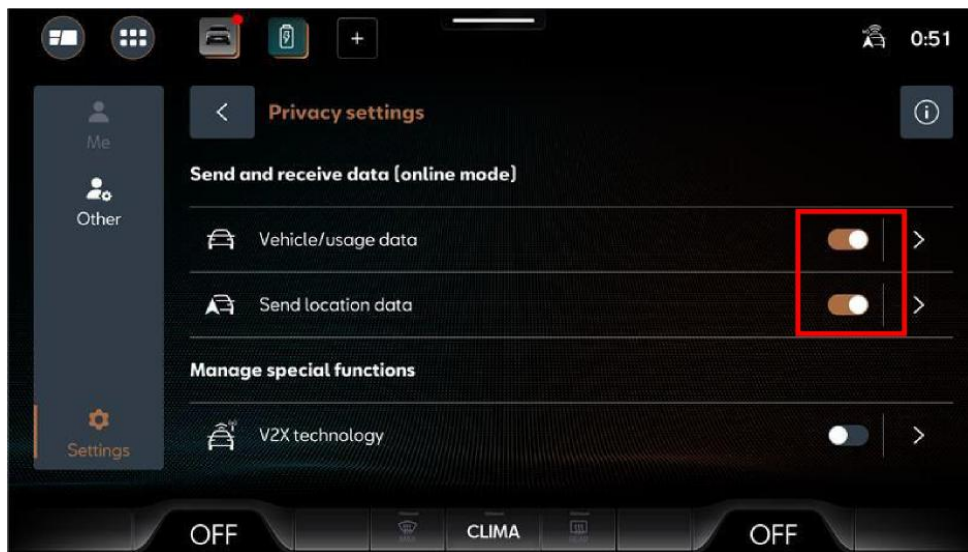
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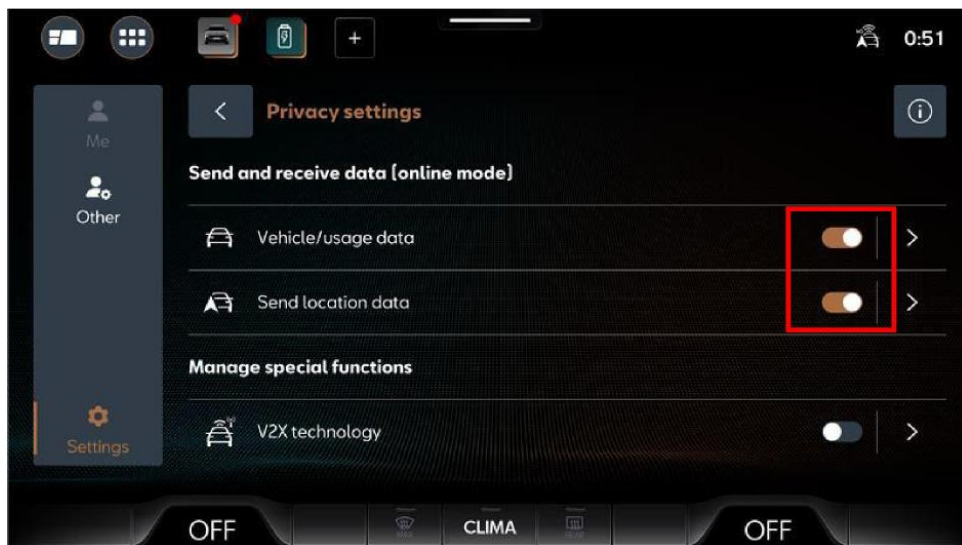
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