



Fleet Interface

Activation Guide for adjusting
your vehicles' privacy settings

Last Update:
07.10.2026

Intro

Thank you for using our service 'Fleet Interface'. To activate vehicle data transmission to your company's internal fleet management systems, vehicle registration is required. Depending on the brand and the current privacy settings, a manual review or adjustment of the privacy settings in the vehicle's HMI may be required to complete the fleet-in process. (Please check Inforgrafik Privacy Settings). This document provides a step-by-step guide to setting up the service to initiate data flow.

Brand-specific starting point

Audi: The factory privacy settings generally allow data transmission. No adjustment is required unless the settings were changed before fleet-in.

Seat&Cupra: Vehicle delivery must be confirmed in FleetCom. In addition, privacy settings must be adjusted manually after successful registration.

Skoda: The default privacy settings generally allow data transmission. No adjustment is required unless the settings were changed from the default configuration before fleet-in.

Volkswagen: Vehicles were delivered offline. Manual privacy-setting adjustment is required after registration. Currently produced vehicle are delivered online.

Volkswagen Commercial Vehicles: Vehicles may be delivered offline. After registration, verify the privacy settings and adjust them where required to enable data transmission.

For Seat&Cupra, Volkswagen and Volkswagen Commercial Vehicles: Please make sure to follow the steps as described

1. Register vehicle for the Fleet Interface service via the system API in our customer portal (Please find more information in our development guide chapter 4 'Use Cases', subchapter 4.2 'Vehicle Registration').
2. Check vehicle registration within Fleet Interface via the endpoint 'Vehicle Registration' (Please find more information in our development guide chapter 4 'Use Cases', subchapter 4.2 'Vehicle Registration') in our customer portal.
3. After registration is completed, manually select the privacy setting "Share Vehicle Location" in the vehicle's HMI, as described on the following pages.

Important Notice: Please register your vehicles via the Fleet Interface API first, and check the actual registration status before manually changing the privacy settings in the vehicle's HMI.

Contents

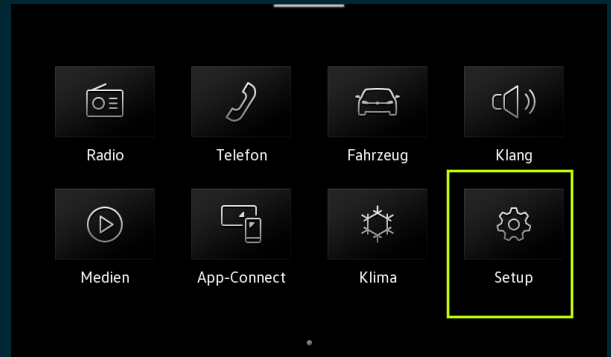
VOLKSWAGEN GROUP
INFO SERVICES

Volkswagen Passenger Cars

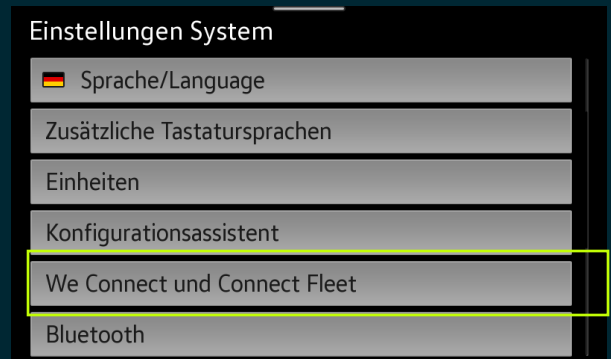
1. Adjustment of privacy settings for Polo, T-Cross, Taigo, T-Roc (Cabriolet), Tiguan (Allspace), Touran, Passat, Arteon (Shootingbrake)

a) Infotainment: Composition Radio

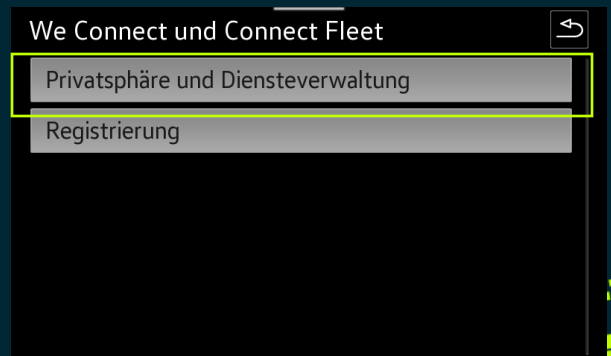
Step 1: Select the menu item 'Setup' in the main menu.



Step 2: Select the option 'We Connect und Connect Fleet'.



Step 3: Select privacy and service management ('Privatsphäre und Dienstverwaltung').



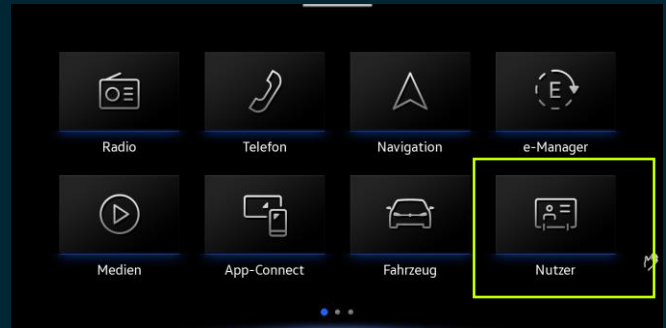
Step 4: Set privacy settings to share vehicle location ('Standort teilen').



1. Adjustment of privacy settings for Polo, T-Cross, Taigo, T-Roc (Cabriolet), Tiguan (Allspace), Touran, Passat, Arteon (Shootingbrake)

b) Infotainment: Ready 2 Discover, Discover Media, Discover Pro

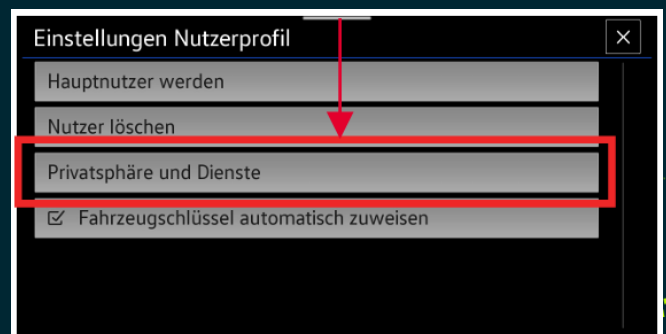
Step 1: Select the menu item user ('Nutzer') in the main menu.



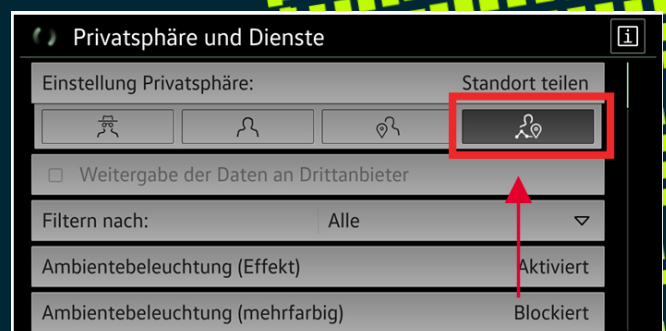
Step 2: Select the option 'Setup' in the user profile.



Step 3: Select Privacy and Services ('Privatsphäre & Dienste') from the options.



Step 4: Set privacy settings to share vehicle location ('Standort teilen').



2. Adjustment of privacy settings for Golf (Variant)

a) Option 1

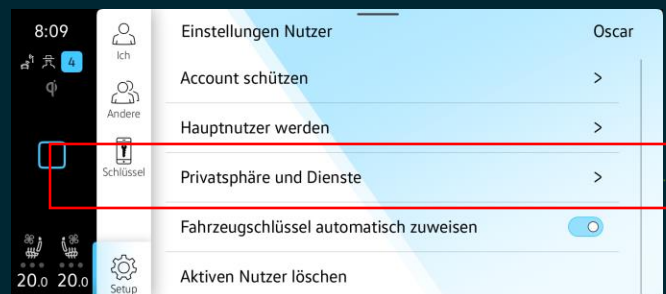
Step 1: Select the menu item user ('Nutzer') in the main menu.



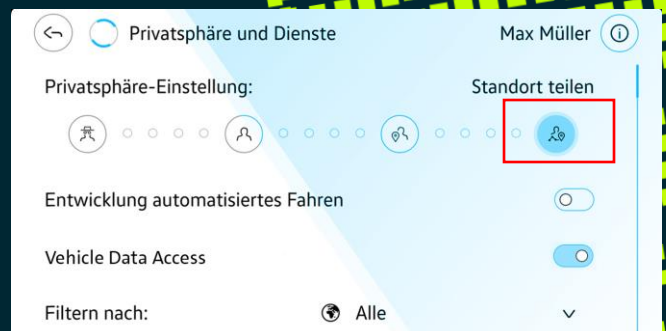
Step 2: Select the option 'Setup' in the user profile.



Step 3: Select Privacy and Services ('Privatsphäre & Dienste') from the options.



Step 4: Set privacy settings to share vehicle location ('Standort teilen').



2. Adjustment of privacy settings for Golf (Variant)

b) Option 2

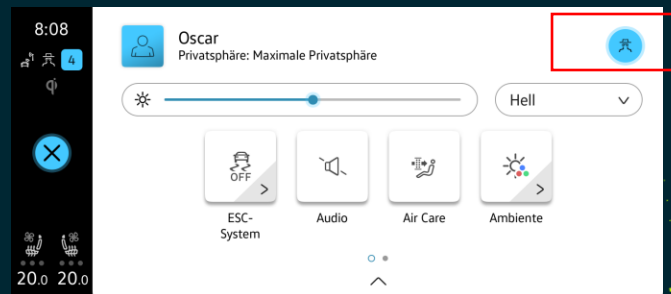
Step 1: Select the menu item user ('Nutzer') in the main menu.



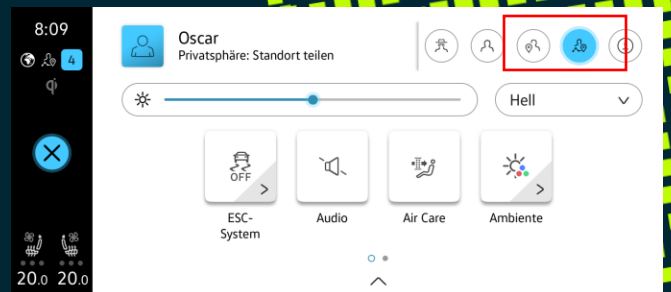
Step 2: Select Quick Settings ('Schnelleinstellungen').



Step 3: Select current privacy settings ('aktuelle Privatsphäreinstellungen').

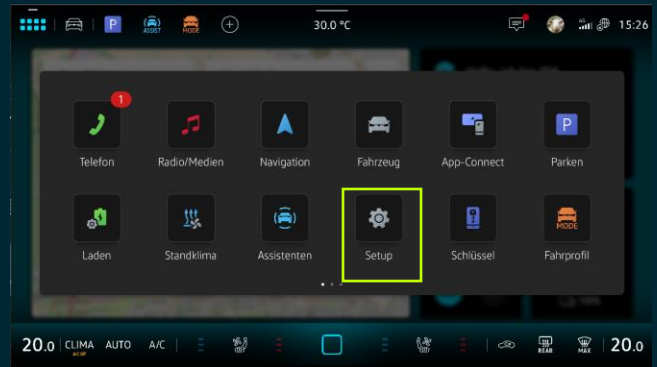


Step 4: Set privacy settings to 'share vehicle location' (Standort teilen).

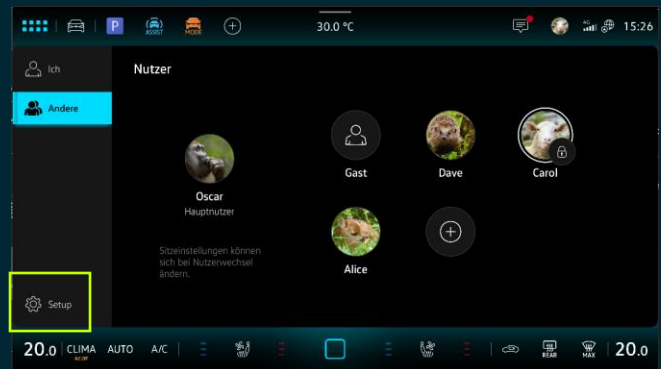


3. Adjustment of privacy settings for ID.3, ID.4, ID.5, ID.7 (Tourer)

Step 1: Select the menu item 'Setup' in the main menu and then select 'Nutzer'.



Step 2: Select the option 'Setup' in the user profile.



Step 3: Select the privacy settings option ('Privatsphäre-Einstellungen').

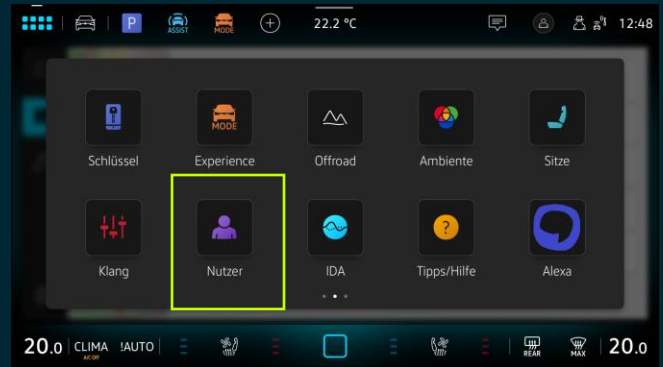


Step 4: Activate the Vehicle/usage data slider ('Fahrzeug-/Nutzungsdaten') and, depending on the contract, send location ('Standortdaten senden') (blue).



4. Adjustment of privacy settings for Tayron, the new Passat, the new Tiguan and the new Golf

Step 1: Select the menu item user ('Nutzer') in the main menu.



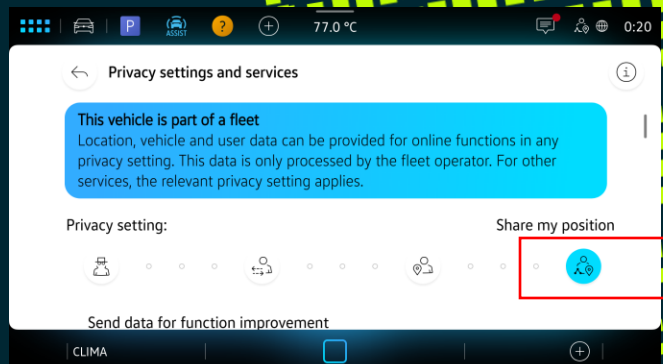
Step 2: Select the option 'Setup' in the user profile.



Step 3: Select Privacy and Services ('Privatsphäre und Dienste') from the options.



Step 4: Set privacy settings to 'share my position'.



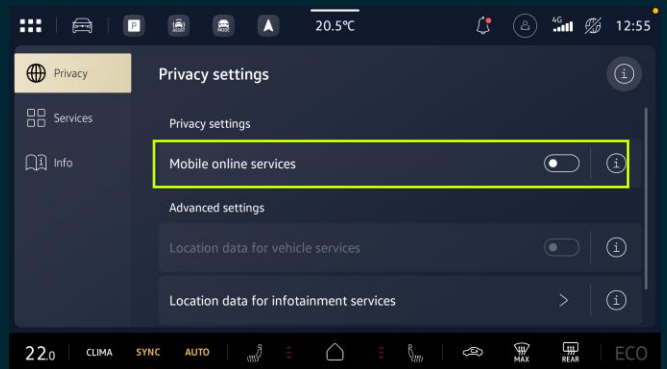
5. Adjustment of privacy settings for MOD 5

If the infleeting process does not work out, your dealer may not have deactivated the privacy mode during the Pre-Delivery Inspection. Only then do you need to proceed as shown in the vehicle.

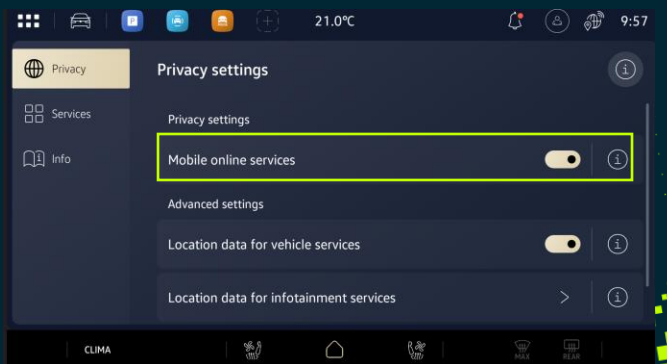
Step 1: Select the globe in the upper corner to access the privacy settings.



Step 2: A menu will open. Locate the Mobile online services slider. If it is grey and cannot be changed, the infleeting process was already successful.



Step 3: Change the slider from left to right to activate the mobile online services.

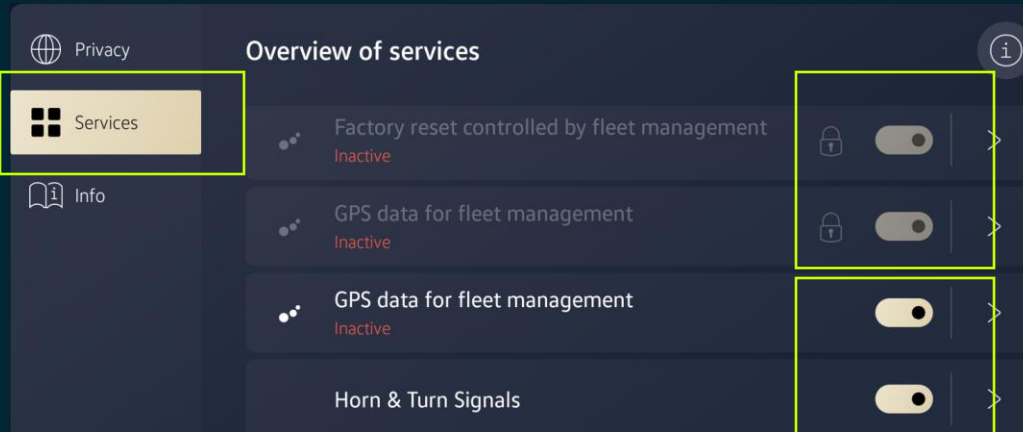


Step 4: The globe has now changed to show that the vehicle is online.



5. Notes on privacy settings for MOD 5 – single service activation

Click on Services (left side).

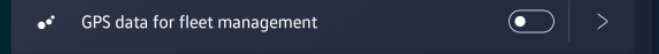


An icon indicates the relation to Fleet.

Note 1 – Protected Services: Data services which are protected by the fleet manager appear greyed out in the HMI and cannot be changed in the vehicle. Attempting to modify a protected service triggers a pop-up message.

This service is protected by the fleet operator.

Note 2 – Unprotected Services: Data services which are not protected by the fleet manager can be changed in the vehicle. Selecting the chevron opens the service detail screen where additional information about the service is displayed.



Please note: Both activated services and services that are inactive may appear with the slider in the ON position. Double naming is possible. **This will be fixed in a later software version.**

Service names & descriptions

Service Name Note: The B2B service names that appear in the HMI of OI@A vehicles are the technical identifiers. Please refer to the table below for the corresponding non-technical name and description.

Order Form Name	Name in HMI	Service Name	Service Description
Cruising Range Data	P-B2B-CruisingRange-Fleet-blocked	Range Data for Fleet Management	With Range Data for Fleet Management, fleet managers may receive the current remaining range of the vehicle. The service must be activated for data to be transmitted from the vehicle.
Energy Levels Data	P-B2B-EnergyLevel-Fleet-blocked	Charging/Fuel Level Data for Fleet Management	With Charging/Fuel Level Data for Fleet Management, fleet managers may receive the current vehicle state of charge and/or fuel level. The service must be activated for data to be transmitted from the vehicle.
Maintenance Data	P-B2B-MaintenanceData-Fleet-blocked	Maintenance Interval Data for Fleet Management	With Maintenance Data for Fleet Management, fleet managers may receive information about the next service date and next service mileage for the vehicle. The service must be activated for data to be transmitted from the vehicle.
Administrative Base	P-B2B-Mileage-blocked	Mileage Data for Fleet Management	With Mileage Data for Fleet Management, fleet managers may receive the mileage each time the vehicle ignition is turned on/off. The service must be activated for data to be transmitted from the vehicle.
Warning Lights Data	P-B2B-VehicleWarnings-Fleet-blocked	Dashboard Warning Data for Fleet Management	With Dashboard Warning Data for Fleet Management, fleet managers may receive the information about active dashboard warning lights for the vehicle. The service must be activated for data to be transmitted from the vehicle.

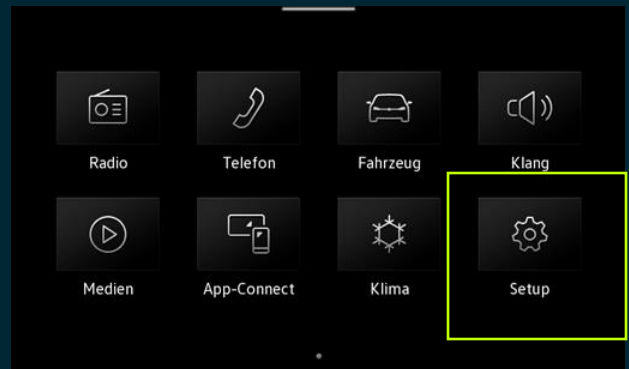
VOLKSWAGEN GROUP
INFO SERVICES

Volkswagen Commercial Vehicles

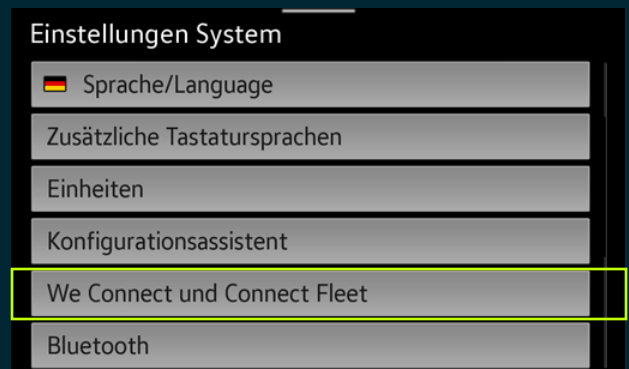
1. Adjustment of privacy settings for Caddy, Crafter, Grand California, Multivan 6.1, California 6.1, Transporter 6.1

a) Infotainment: Composition Radio

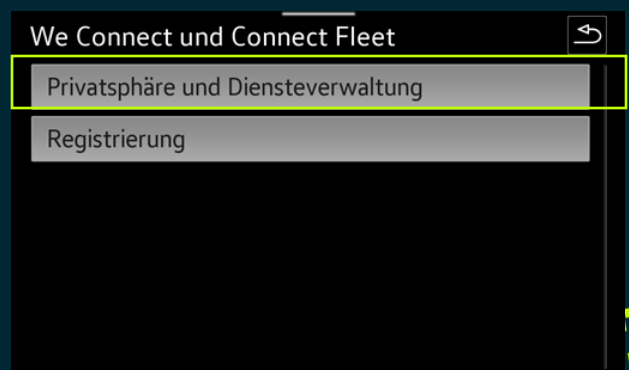
Step 1: Select the menu item "Setup" in the main menu.



Step 2: Select the option "We Connect und Connect Fleet".



Step 3: Select privacy and service management ("Privatsphäre und Dienstverwaltung").



Step 4: Set the privacy settings to share the vehicle location ("Standort teilen").



1. Adjustment of privacy settings for Caddy, Crafter, Grand California, Multivan 6.1, California 6.1, Transporter 6.1

b) Infotainment: Ready 2 Discover, Discover Media, Discover Pro

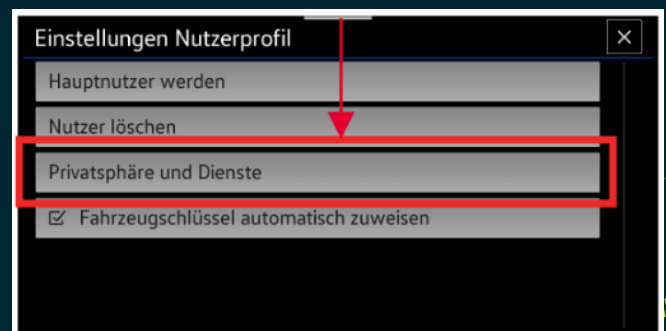
Step 1: Select the user ("Nutzer") in the main menu.



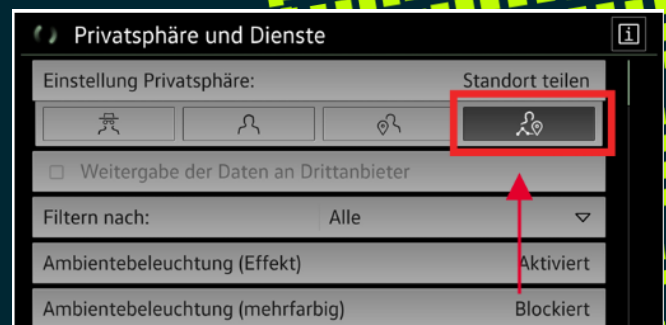
Step 2: Select "Setup" in the user profile.



Step 3: Select privacy and services ("Privatsphäre & Dienste").



Step 4: Set the privacy settings to share the vehicle location ("Standort teilen").



2. Adjustment of privacy settings for New Multivan, New California

a) Option 1

Step 1: Select the user ("Nutzer") in the main menu.



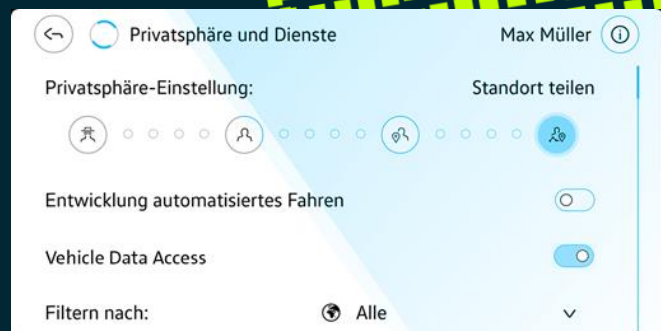
Step 2: Select "Setup" in the user profile.



Step 3: Select privacy and services ("Privatsphäre & Dienste").



Step 4: Set the privacy settings to share the vehicle location ("Standort teilen").



2. Adjustment of privacy settings for New Multivan, New California b) Option 2

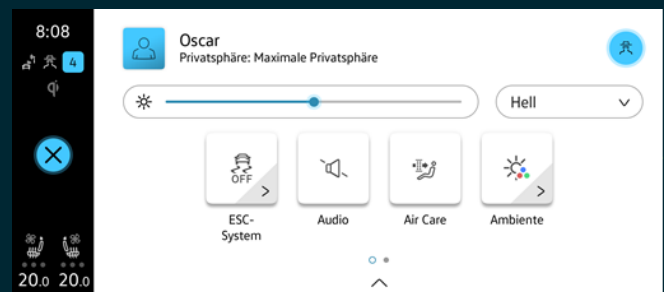
Step 1: Select the user ("Nutzer").



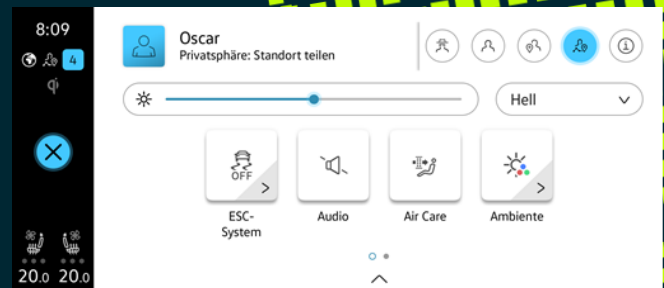
Step 2: Select the quick settings ("Schnelleinstellungen").



Step 3: Select the current privacy settings ("aktuelle Privatsphäreinstellungen").



Step 4: Set the privacy settings to share the vehicle location ("Standort teilen").



3. Adjustment of privacy settings for ID. Buzz (MY2025 and older)

Step 1: Select "Setup" in the main menu, then select the user ("Nutzer").



Step 2: Select "Setup" in the user profile.



Step 3: Select the privacy settings option ("Privatsphäre-Einstellungen").



Step 4: Activate the slider for vehicle/usage data ("Fahrzeug-/Nutzungsdaten") and, depending on the contract, for sending location data ("Standortdaten senden") – the sliders turn blue.

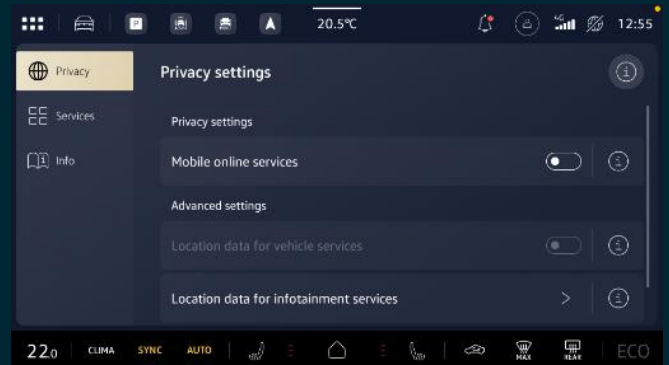


3. Adjustment of privacy settings for ID. Buzz (MY2026 and newer)

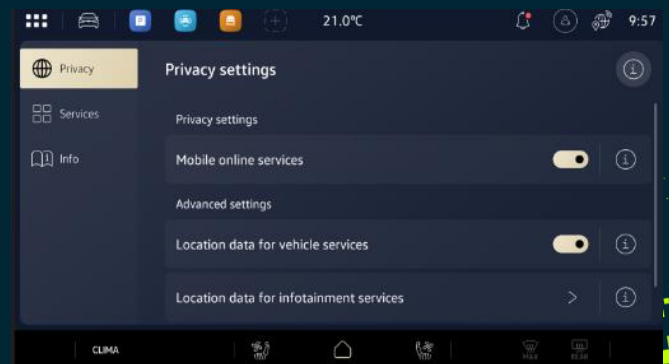
Step 1: Select the globe in the upper corner to access the privacy settings.



Step 2: Change the slider from left to right to activate the mobile online services.



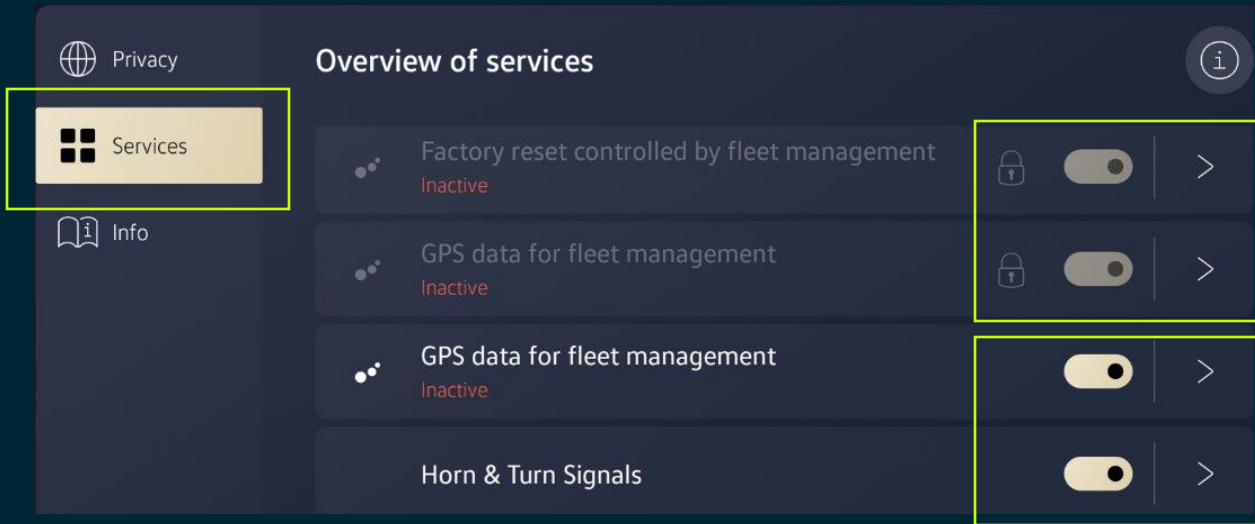
Step 3: Change the slider from left to right to activate the mobile online services.



Step 4: The globe has now changed to show that the vehicle is online.



3.1 Notes of privacy settings for MOD 5 – single service activation



An icon indicates the relation to Fleet.

Note 1: Protected Services

Data services which are protected by the fleet manager appear grayed out in the HMI and cannot be changed in the vehicle. Attempting to modify a protected service triggers a pop up message.

This service is protected by the fleet operator.

Note 2: Unprotected Services

Data services which are not protected by the fleet manager can be changed in the vehicle. Selecting the chevron opens the service detail screen where additional information about the service is displayed.



Service names & descriptions

Service Name Note: The B2B service names that appear in the HMI of OI@A vehicles are the technical identifiers. Please refer to the table below for the corresponding non-technical name and description.

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Energy Levels Data	P-B2B-EnergyLevel-Fleet-blocked	Charging/Fuel Level Data for Fleet Management	With Charging/Fuel Level Data for Fleet Management, fleet managers may receive the current vehicle state of charge and/or fuel level. The service must be activated for data to be transmitted from the vehicle.
Maintenance Data	P-B2B-MaintenanceData-Fleet-blocked	Maintenance Interval Data for Fleet Management	With Maintenance Data for Fleet Management, fleet managers may receive information about the next service date and next service mileage for the vehicle. The service must be activated for data to be transmitted from the vehicle.
Administrative Base	P-B2B-Mileage-blocked	Milage Data for Fleet Management	With Milage Data for Fleet Management, fleet managers may receive the mileage each time the vehicle ignition is turned on/off. The service must be activated for data to be transmitted from the vehicle.
Warning Lights Data	P-B2B-VehicleWarnings-Fleet-blocked	Dashboard Warning Data for Fleet Management	With Dashboard Warning Data for Fleet Management, fleet managers may receive the information about active dashboard warning lights for the vehicle. The service must be activated for data to be transmitted from the vehicle.

4. Adjustment of privacy settings for Caddy, Crafter, Multivan, Grand California (each MY2025 and newer)

Step 1: Select the user ("Nutzer") in the main menu.



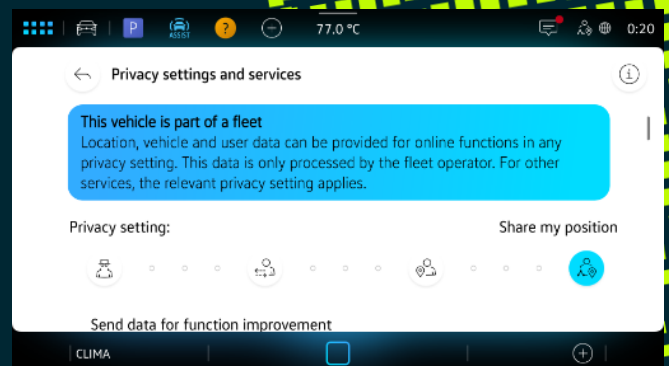
Step 2: Select "Setup" in the user profile.



Step 3: Select privacy and services ("Privatsphäre und Dienste").



Step 4: Set the privacy settings to "share my position".



5. Adjustment of privacy settings for New Transporter (MY2025 and newer)

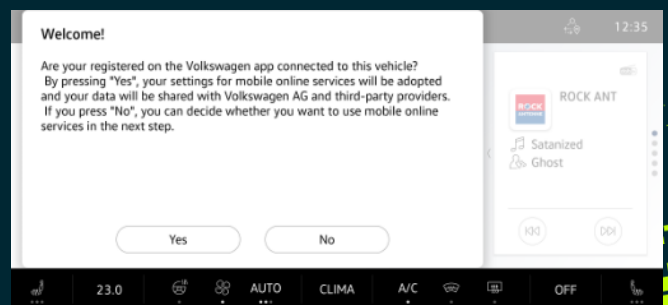
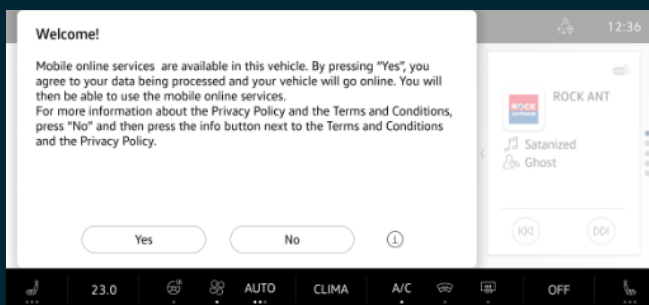
Please make sure that the vehicle has been infleeted via Fleet Interface before. Otherwise the process won't work and the vehicle remains offline.

Very important note:

- Sign the Fleet Interface Data contract with FVA before proceeding with vehicle setup.
- Before vehicle deliver/pre delivery check setting up online connectivity in the New Transporter, the vehicles must be infleeted.
- If vehicle is not infleeted before the pre delivery check then privacy setting and fleet connectivity has to be adjusted at customer side

Note – after infleeting:

- These screens are displayed automatically after a vehicle has been infleeted and remains available for a maximum of 24 hours after infleeting. If the vehicle is used for the first time more than 24 hours after infleeting (for example, after 25 hours), the screen will no longer be displayed.
- The selection made on these screens has no impact on data transmission and can therefore be ignored.

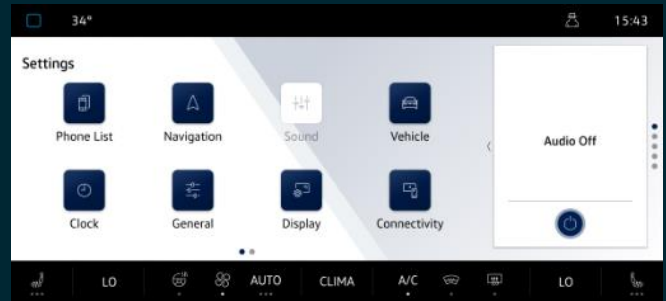


5. Adjustment of privacy settings for New Transporter (MY2025 and newer)

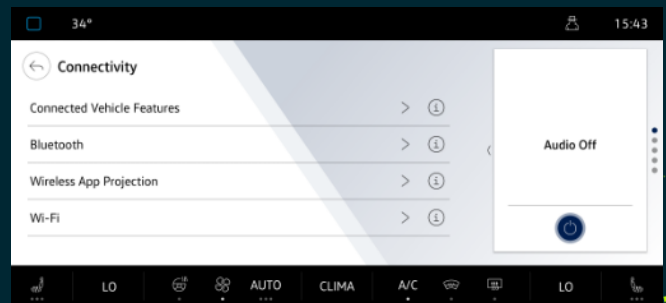
Step 1: Select the settings in the main menu.



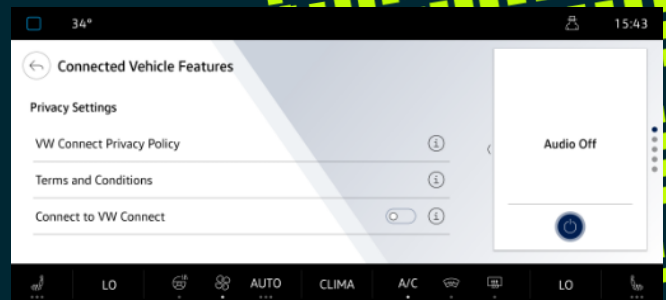
Step 2: Select connectivity (you may need to swipe right).



Step 3: Select the functions of the connected vehicle.

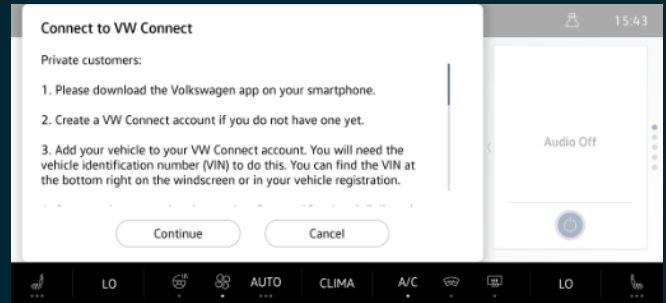


Step 4: Activate the slider "Connect to VW Connect".

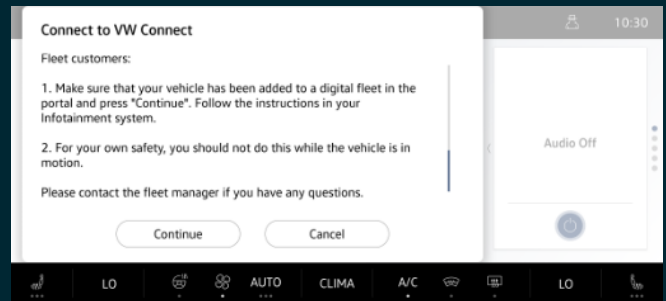


5. Adjustment of privacy settings for New Transporter (MY2025 and newer)

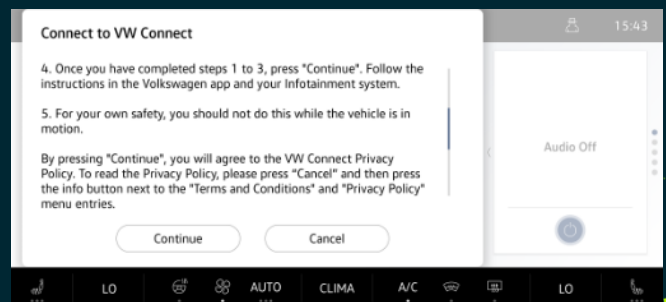
Step 5.1: Wait until the pop-up “Connect to VW Connect” appears.



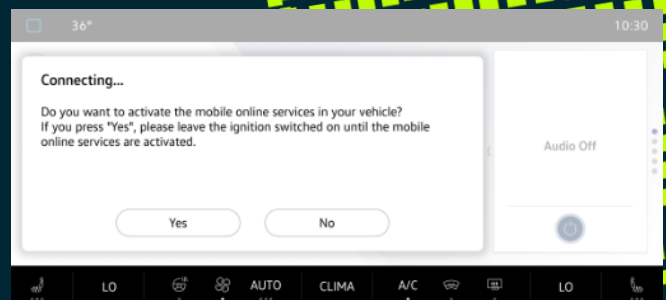
Step 5.2: Scroll down to the information for fleet customers.



Step 6: Confirm by clicking “Continue”.

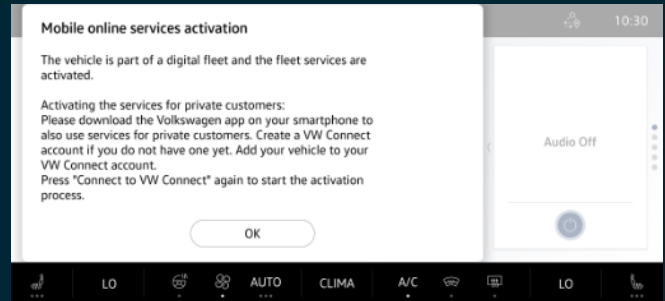


Step 7: Click on “Yes”.



5. Adjustment of privacy settings for New Transporter (MY2025 and newer)

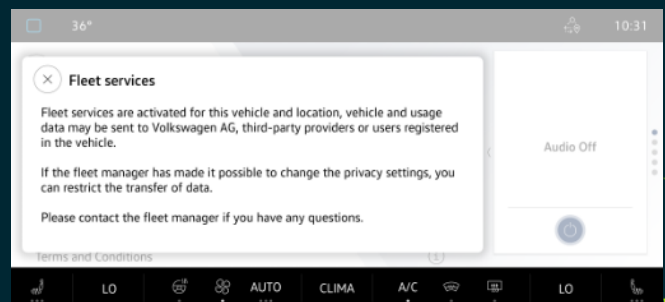
Step 8: Confirm by clicking on "OK".



Step 9: Go back to the connectivity menu. Additional settings are available, including Fleet Services.



Step 10: Done! The vehicle is activated for fleet services, the data transmission is established.



VOLKSWAGEN GROUP
INFO SERVICES

Škoda

1. Adjustment of privacy settings for Octavia – New Infotainment

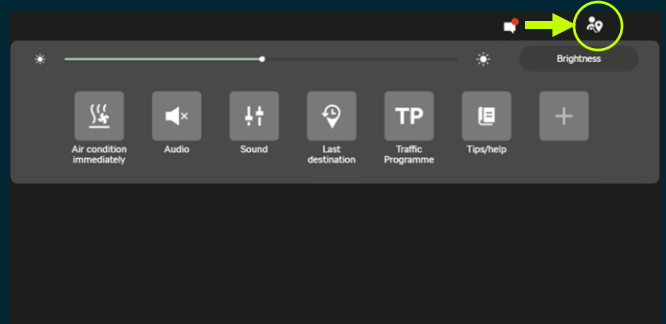
A: Via Control Center

Step 1: Open the Infotainment control centre by holding down the bar at the top of the screen and pulling it down.



Step 2: Tap on the  symbol to open the privacy settings menu.

Step 3: Set the level of protection of personal data to  "Share position".



B: via User Management

Step 1: Select Menu >  >  >  Privacy settings and services in the Infotainment system (applies to 10" Infotainment system).

Or:

Select Menu >  >  >  Privacy settings services in the Infotainment system (applies to 13" Infotainment system)

Step 2: Set the level of protection of personal data to  "Share position".

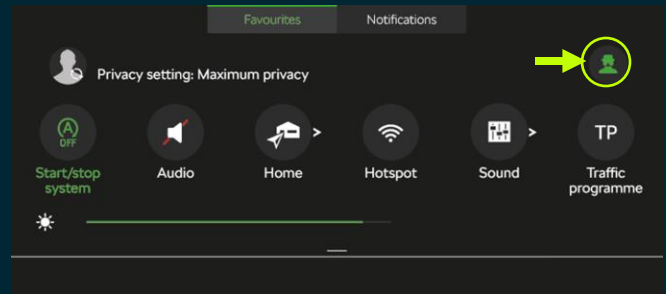
1. Adjustment of privacy settings for Octavia – Infotainment Bolero & Columbus

A: via Control Center

Step 1: Open the Infotainment control centre by holding down the bar at the top of the screen and pulling it down.

Step 2: Tap on the  symbol to open the privacy settings menu.

Step 3: Set the level of protection of personal data to  "Share position".



B: via User Management

Step 1: Select Menu >  >  Privacy (mode) and service management.

Step 2: Set the level of protection of personal data to  "Share position".

1. Adjustment of privacy settings for Octavia – Infotainment Swing

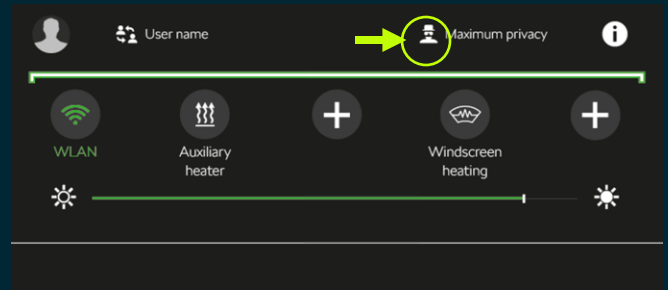
A: via Control Center

Step 1: Open the Infotainment control centre by holding down the bar at the top of the screen and pulling it down.



Step 2: Tap on the  symbol to open the privacy settings menu.

Step 3: Set the level of protection of personal data to  "Share my position".



B: via User Management

Step 1: Select Menu >  >  Privacy (mode) and service management.

Step 2: Set the level of protection of personal data to  "Share position".

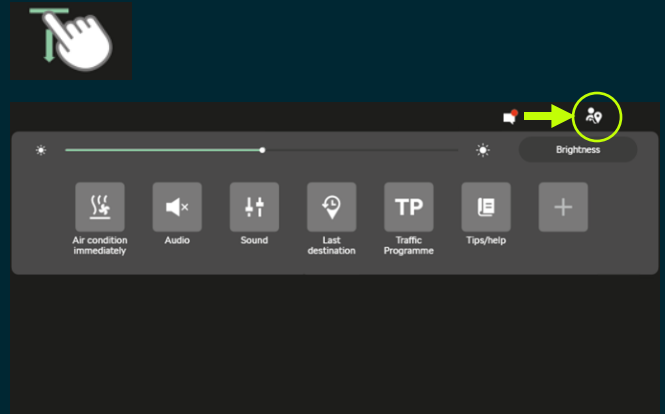
2. Adjustment of privacy settings for New Superb* & New Kodiaq* – New Infotainment

A: via Control Center

Step 1: Open the Infotainment control centre by holding down the bar at the top of the screen and pulling it down.

Step 2: Tap on the  symbol and the privacy settings menu will pop-up

Step 3: Set the level of protection of personal data to  "Share my position".



B: via User Management

Step 1: Tap Menu >  >  >  Privacy settings and services in the Infotainment system.

Step 2: Set the level of protection of personal data to  "Share my position".



* since production period 11/2023 for Superb and 01/2024 for Kodiaq

2. Adjustment of privacy settings for Karoq – New Infotainment*

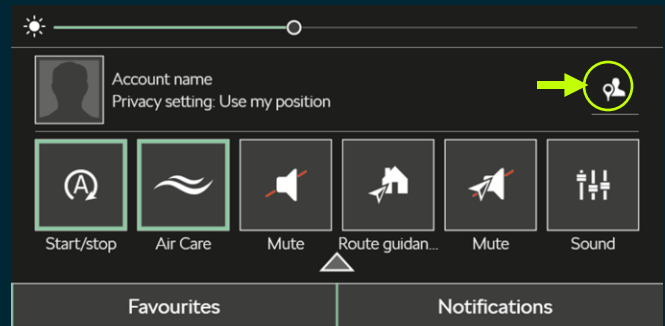
A: via Control Center

Step 1: Open the Infotainment control centre by tapping and dragging the bar at the top of the display downwards.



Step 2: Press the  symbol to display the privacy mode settings menu.

Step 3: Set the level of protection of personal data to  "Share my position".



B: via User Management

Step 1: Tap Menu >  >  Privacy settings and services.

Step 2: Set the level of protection of personal data to  "Share my position".

*since production period 03/2024

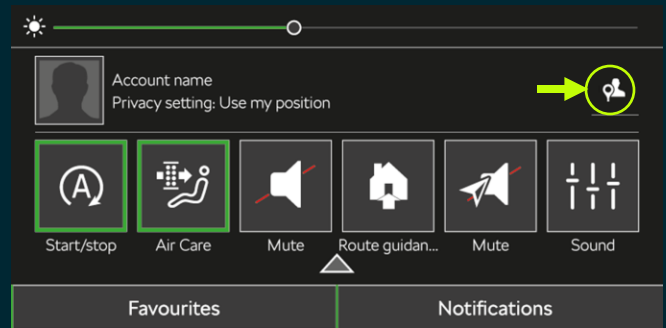
2. Adjustment of privacy settings for Superb, Karoq and Kodiaq – Bolero, Amundsen and Columbus

A: via Control Center

Step 1: Open the Infotainment control centre by holding down the bar at the top of the screen and pulling it down.

Step 2: Press the  symbol to display the personal data protection menu.

Step 3: Set the level of protection of personal data to  "Sharing vehicle location".



B: via User Management

Step 1: Tap Menu >  >  Privacy settings and services.

Step 2: Set the level of protection of personal data to  "Share my position".

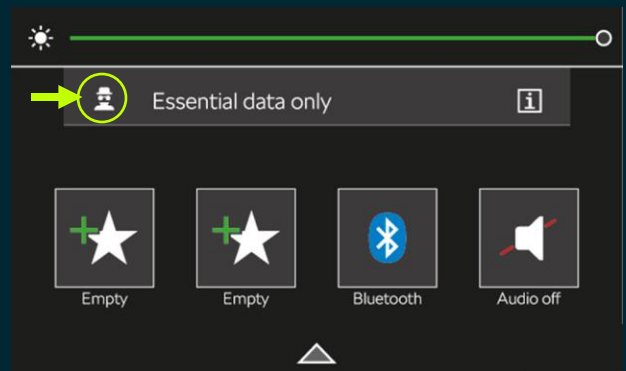
2. Adjustment of privacy settings for Superb, Karoq and Kodiaq – Infotainment Swing

A: via Control Center

Step 1: Open the Infotainment control centre by tapping and dragging the bar at the top of the display downwards.

Step 2: Press the  symbol to display the personal data protection menu.

Step 3: Set the level of protection of personal data to  "Sharing vehicle location".



B: via User Management

Step 1: Tap Menu >  > Škoda Connect (online services) > Privacy and services (or Privacy mode and service management).

Step 2: Set the level of protection of personal data to  "Sharing vehicle location".

3. Adjustment of privacy settings for Fabia, Scala, Kamiq – 8" and 9" Infotainment

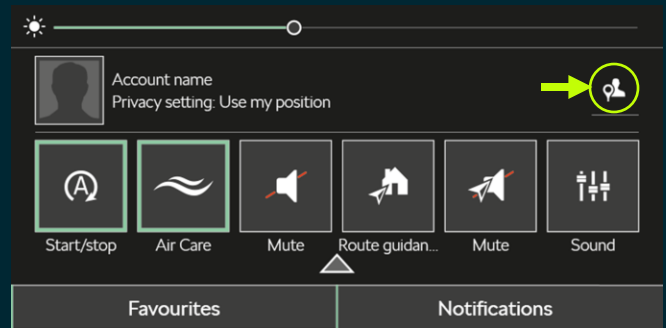
A: via Control Center

Step 1: Open the Infotainment control centre by holding down the bar at the top of the screen and pulling it down.



Step 2: Press the  symbol to display the personal data protection menu.

Step 3: Set the level of protection of personal data to  "Share my position".



B: via Main Menu

Step 1: Tap Menu >  > Škoda Connect (online services) > Privacy settings and services (applies to 8" system),

or

Menu >  >  Privacy settings and services (applies to 9" system).

Step 2: Set the level of protection of personal data to  "Share position".

3. Adjustment of privacy settings for Fabia, Scala, Kamiq – Infotainment Amundsen

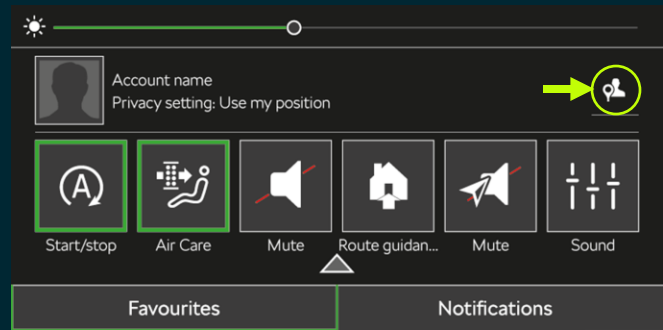
A: via Control Center

Step 1: Open the Infotainment control centre by holding down the bar at the top of the screen and pulling it down.



Step 2: Press the  symbol to display the personal data protection menu.

Step 3: Set the level of protection of personal data to  "Share my position".



B: via User Management

Step 1: Tap Menu >  >  Privacy and service management.

Step 2: Set the level of protection of personal data to  "Share my position".

3. Adjustment of privacy settings for Fabia, Scala, Kamiq – Infotainment Swing, Bolero and 7" Infotainment

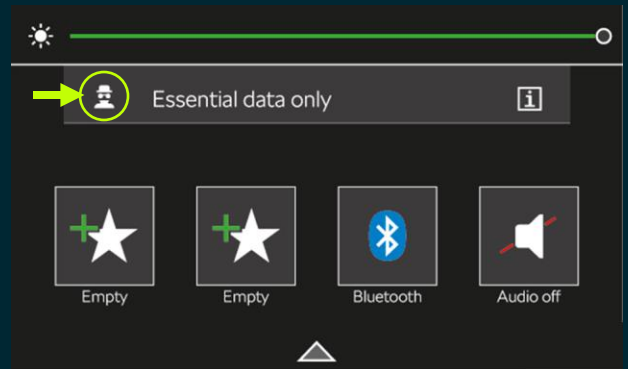
A: via Control Center

Step 1: Open the Infotainment control centre by holding down the bar at the top of the screen and pulling it down.



Step 2: Press the  symbol to display the personal data protection menu.

Step 3: Set the level of protection of personal data to  "Share my position".



B: via User Management

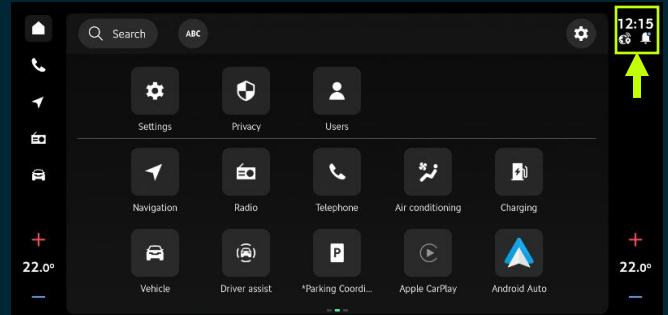
Step 1: Tap Menu >  >  Privacy and service management.

Step 2: Set the level of protection of personal data to  "Share my position".

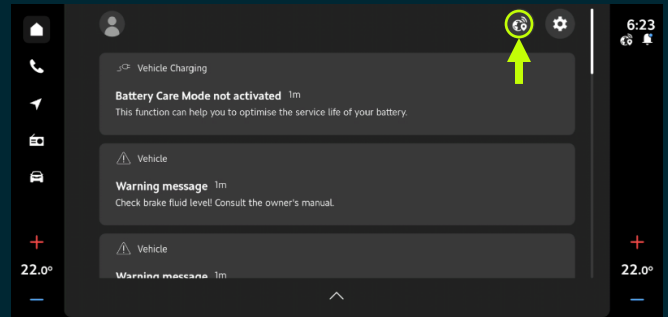
4. Adjustment of privacy settings for Epiq, Enyaq & Elroq – production period from 05/2026

A: via Control Center

Step 1: Tap the status bar to display the notification center.

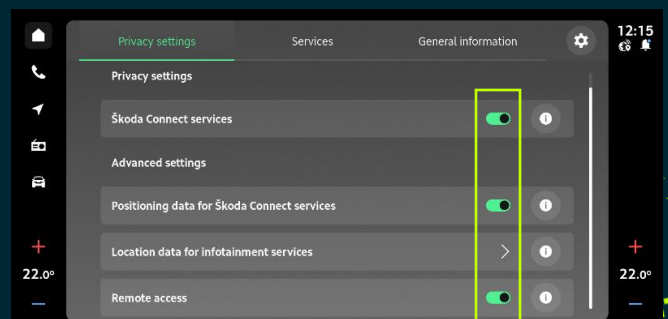


Step 2: Tap on the symbol  to open the privacy settings menu.



Step 3: Adjust the privacy settings:

- Škoda Connect services on
- Positioning data for Škoda Connect services on
- Remote access on.

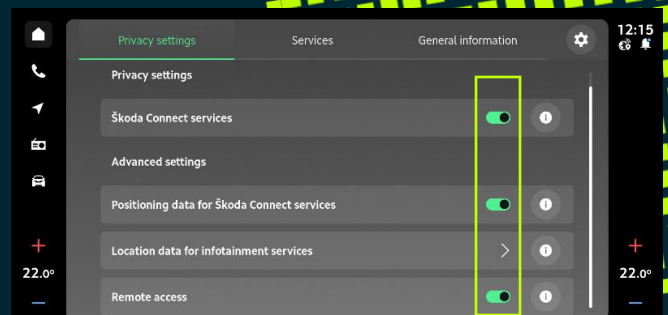


B: via Privacy Menu

Step 1: Tap  >  >  Privacy Settings.

Step 2: Adjust the privacy settings:

- Škoda Connect services on
- Positioning data for Škoda Connect services on
- Remote access on.



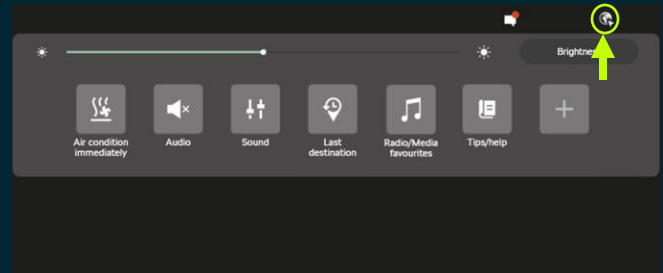
4. Adjustment of privacy settings for Enyaq & Elroq – production period 01/2025 to 04/2026

A: via Control Center

Step 1: Open the Infotainment control centre by tapping and dragging the bar at the top of the display downwards.

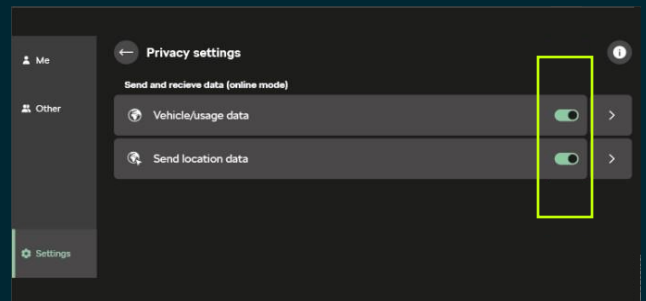


Step 2: Tap on the  symbol to open the privacy settings menu.



Step 3: Adjust the privacy settings:

- Vehicle/usage data on
- Send location data on.

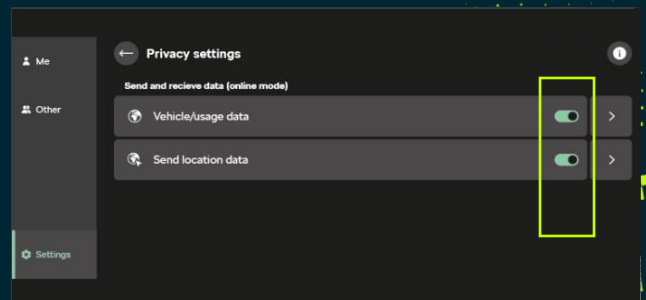


B: via User Menu

Step 1: Tap  >  >  Setting up privacy mode.

Step 2: Adjust the privacy settings:

- Vehicle/usage data on
- Send location data on



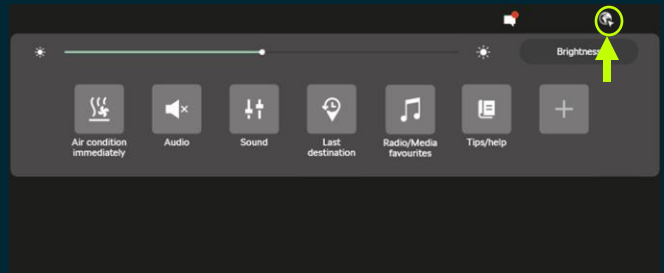
4. Adjustment of privacy settings for Enyaq – production period 10/2023 to 12/2024

A: via Control Center

Step 1: Open the Infotainment control centre by tapping and dragging the bar at the top of the display downwards.

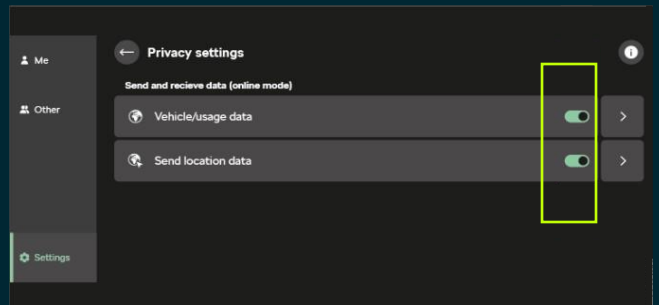


Step 2: Tap on the  symbol to open the privacy settings menu.



Step 3: Adjust the privacy settings:

- Vehicle/usage data on
- Send location data on

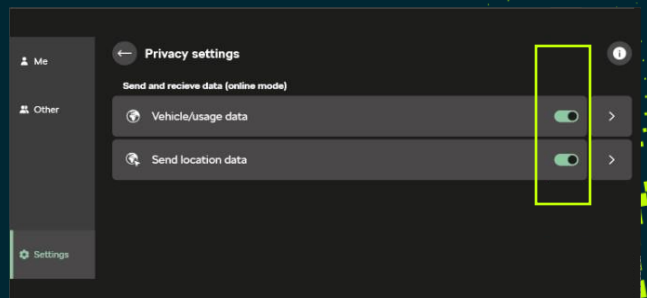


B: via User Menu

Step 1: Tap  >  >  > Setting up privacy mode.

Step 2: Adjust the privacy settings:

- Vehicle/usage data on
- Send location data on



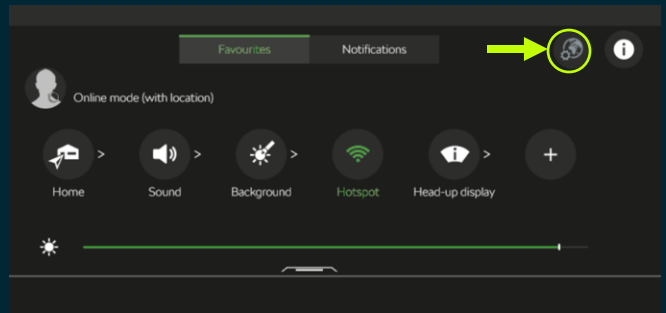
4. Adjustment of privacy settings for Enyaq – until production period 09/2023

A: via Control Center

Step 1: Open the Infotainment control centre by tapping and dragging the bar at the top of the display downwards.

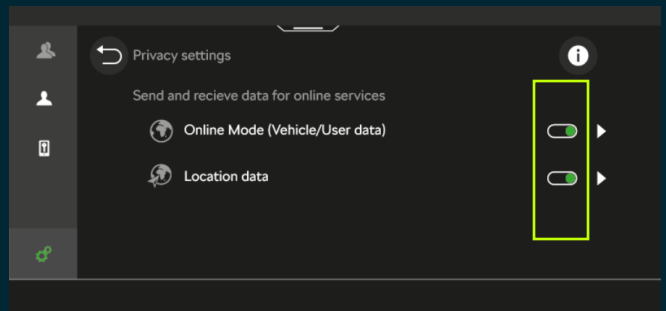


Step 2: Tap on the  symbol to open the privacy settings menu.



Step 3: Adjust the privacy settings:

- set Online mode on
- Enable Location sharing.

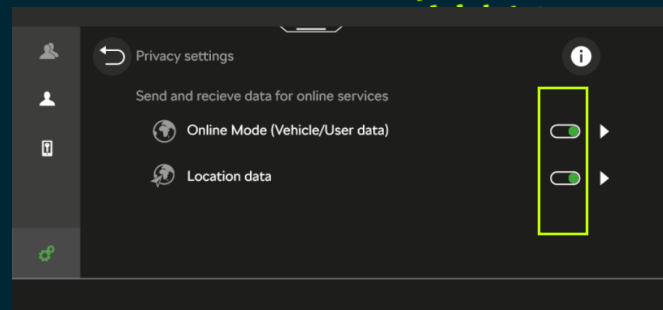


B: via User Menu

Step 1: Tap Menu > User >  Setting maximum privacy mode.

Step 2: Adjust the privacy settings:

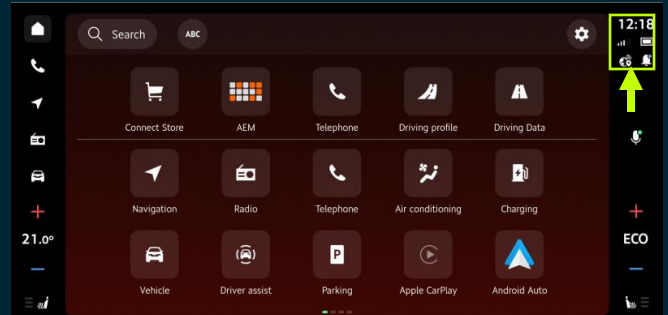
- set Online mode on
- Enable Location sharing.



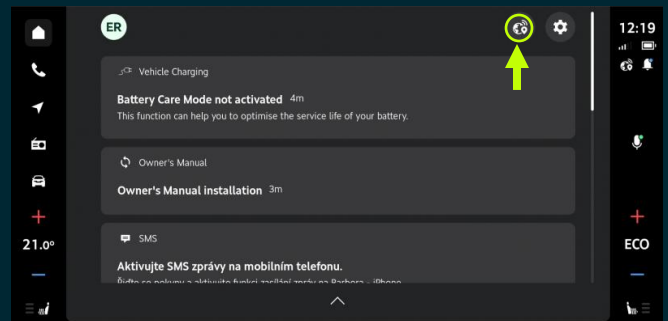
5. Adjustment of privacy settings for Peaq – production period from 08/2026

A: via Control Center

Step 1: Tap the status bar to display the notification center.

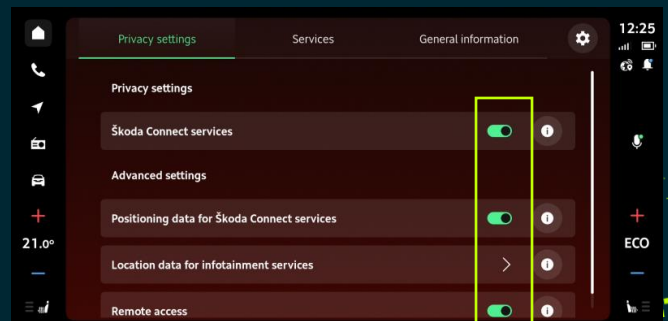


Step 2: Tap on the  symbol to open the privacy settings menu.



Step 3: Adjust the privacy settings:

- Škoda Connect services on
- Positioning data for Škoda Connect services on
- Remote access on

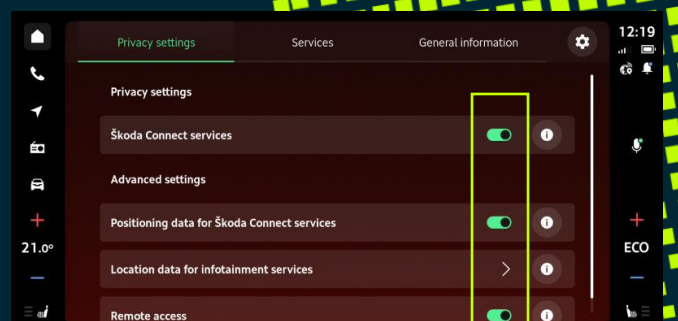


B: via Privacy Menu

Step 1: Tap  >  >  Privacy Settings.

Step 2: Adjust the privacy settings:

- Škoda Connect services on
- Positioning data for Škoda Connect services on
- Remote access on.



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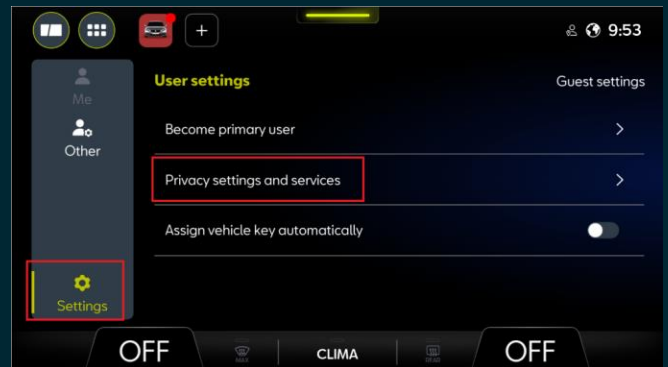
SEAT and CUPRA

1. Adjustment of Privacy Settings for Leon, Formentor and Terramar

Step 1: In the main menu of your vehicle, swipe through the menu until you find the Users tile. Select the Users icon.



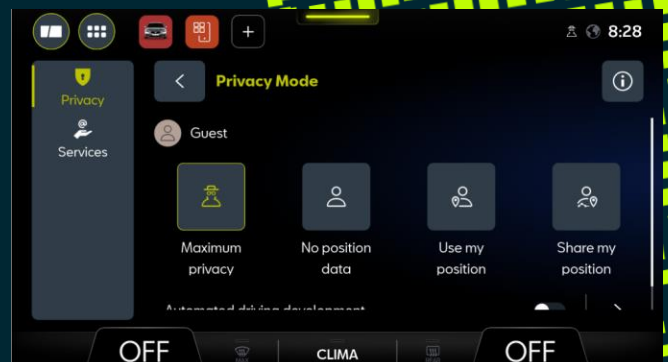
Step 2: The Users submenu will open. Select the icon for the privacy settings located on the left.



Step 3: The user profile settings of your vehicle will open. Click on Privacy Settings and Services.



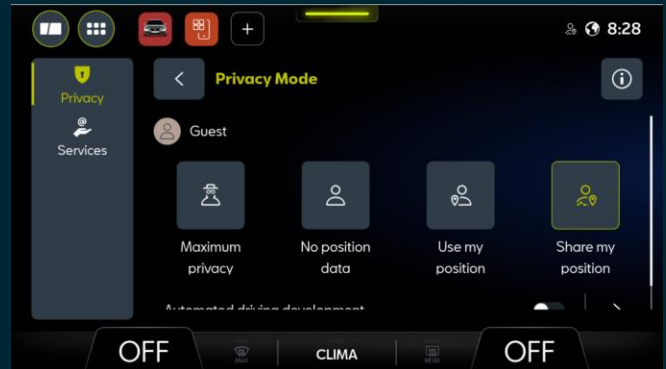
Step 4: Once the Privacy Mode menu is open, the option Maximum Privacy is selected by default.



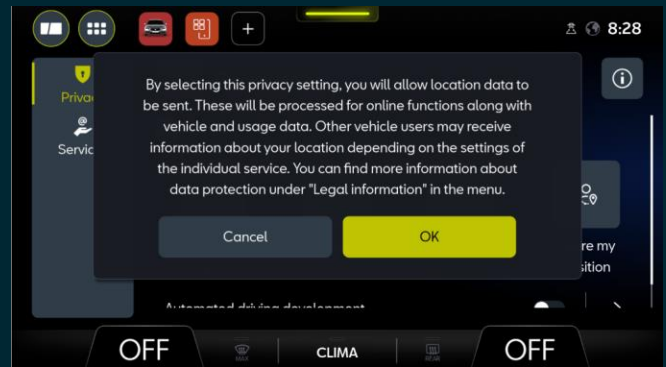
1. Adjustment of Privacy Settings for Leon, Formentor and Terramar

Continuation of the previous page

Step 4 (continued): Change from Maximum Privacy to Share my position.

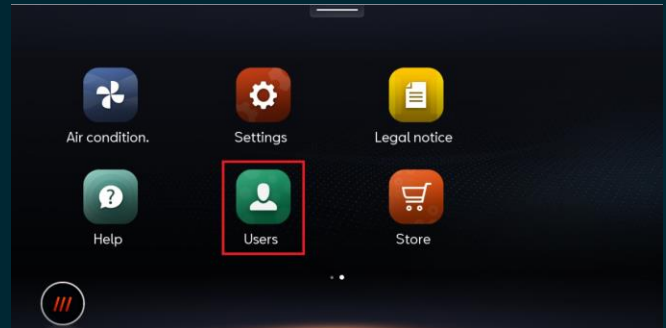


Step 5: A pop-up will appear informing about the terms and conditions of sharing your position. Click OK to start sharing.



2. Adjustment of Privacy Settings for Ibiza, Arona, Ateca, Tarraco

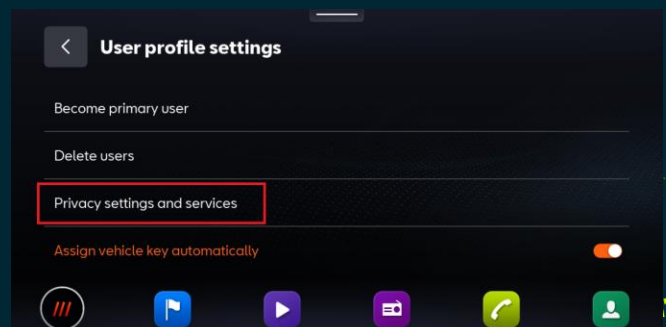
Step 1: In the main menu of your vehicle, swipe through the menu until you find the Users tile. Select the Users icon.



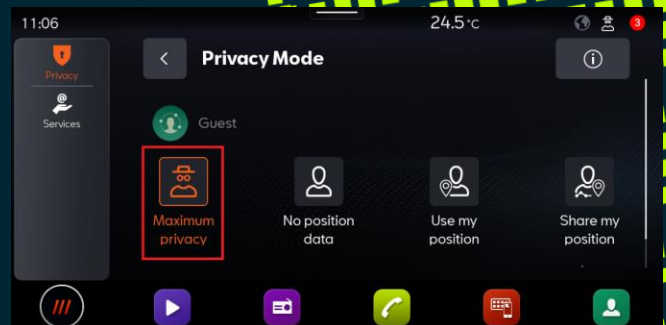
Step 2: The Users submenu will open. Select the icon for the privacy settings located on the left.



Step 3: The user profile settings of your vehicle will open. Click on Privacy Settings and Services.



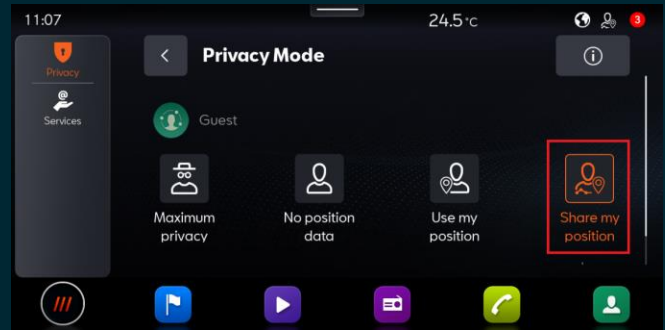
Step 4: Once the Privacy Mode menu is open, the option Maximum Privacy is selected by default.



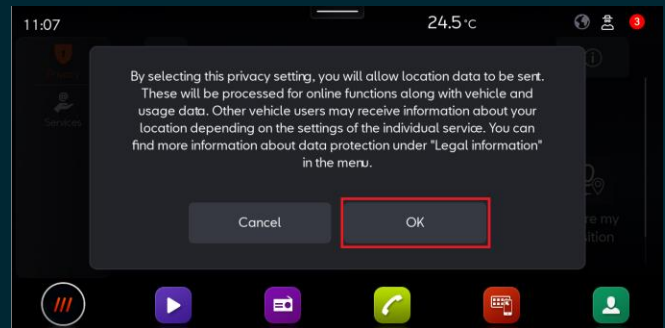
2. Adjustment of Privacy Settings for Ibiza, Arona, Ateca, Tarraco

Continuation of the previous page

Step 4 (continued): Change from Maximum Privacy to Share my position.



Step 5: A pop-up will appear informing about the terms and conditions of sharing your position. Click OK to start sharing.

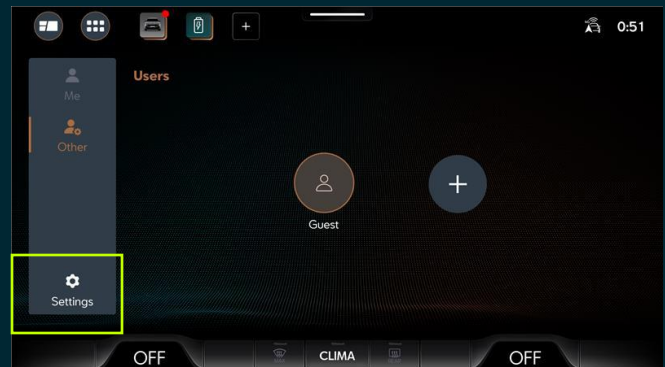


3. Adjustment of Privacy Settings for Born, Tavascan (MOD4 – before cw22.2026)

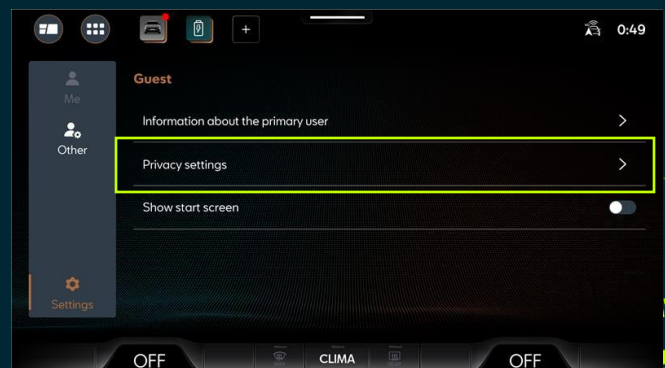
Step 1: In the main menu of your vehicle, swipe through the menu until you find the Users tile. Select the Users icon.



Step 2: The Users submenu will open. Select the icon for the privacy settings located on the left.



Step 3: The user profile settings of your vehicle will open. Click on Privacy Settings.



Step 4: Once the Privacy Mode menu is open, the privacy modes are managed through the toggles Vehicle Usage Data and Send Location Data.



3. Adjustment of Privacy Settings for Born, Tavascan (MOD4 – before cw22.2026)

Continuation of the previous page

Step 5: Activate both toggles Send location data and Vehicle usage data to activate Online Mode.



4. Adjustment of Privacy Settings for Born, Tavascan, Raval (MOD5)

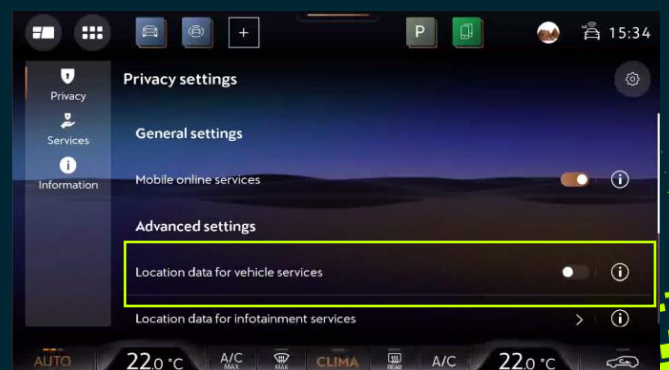
Step 1: In the main menu of your vehicle, swipe through the menu until you find the Privacy tile. Select the Privacy icon.



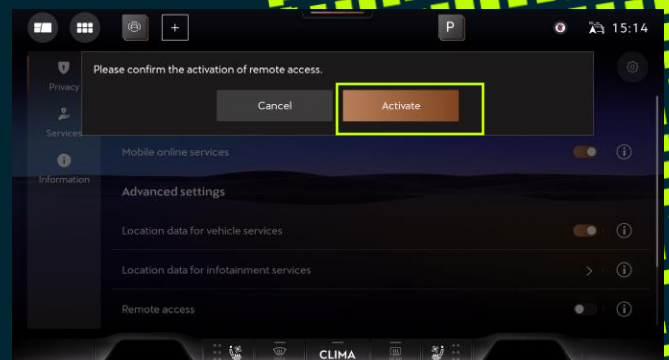
Step 2: Once the Privacy Mode menu is open, the privacy modes are managed through the toggles Mobile online services, Location data for vehicle services and Remote access (shown under Location data for infotainment services).



Step 3: Activate both toggles Location data for vehicle services and Remote access to activate Online Mode.



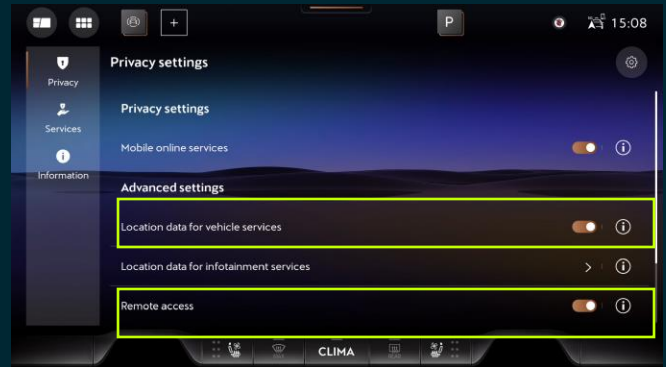
Step 4: Then confirm the activation of both toggles.



4. Adjustment of Privacy Settings for Born, Tavascan, Raval (MOD5)

Continuation of the previous page

Step 5: Activate the toggles Mobile online services, Location data for vehicle services and Remote access to activate Online Mode.



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Audi

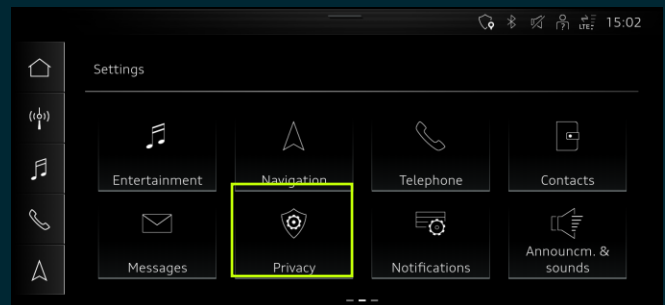
1. Adjustment of privacy settings for all combustion engine vehicles with MIB3 architecture (e.g. A4, A6, A8, Q5, Q7, Q8)

Privacy settings do not need to be adjusted as long as no changes have been made to the factory settings.

Step 1: In the main menu of your vehicle, swipe through the menu until you find the settings tile ("Einstell."). Select the Settings ("Einstell.") icon.



Step 2: The settings submenu will open. Locate the Privacy tile ("Privatsphäre"). Select the icon for the privacy settings.



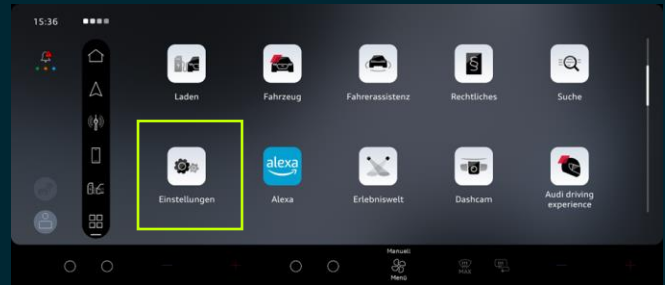
Step 3: The privacy settings of your vehicle will open. The factory setting for privacy activation ("Privatsphäre aktivieren") is inactive – slider in the left position. If the slider is in the right position, the vehicle will not send data. Move it to the left to enable data transmission.



2. Adjustment of privacy settings for all combustion engine and battery electric vehicles with PPC/PPE architecture (e.g. A5, A6 e-tron, Q5, Q6 e-tron)

Note: Privacy by Default (mobile data OFF and privacy ON)

Step 1: In the main menu of your vehicle, swipe through the menu until you find the settings tile. Select the settings ("Einstellungen") icon.



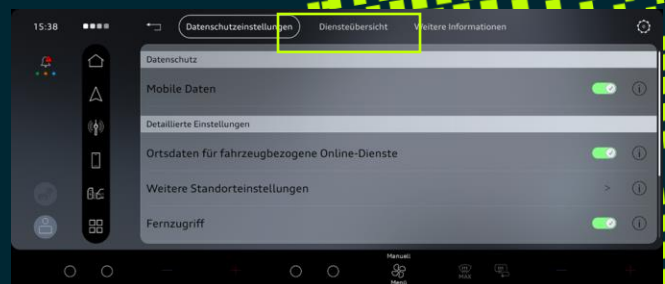
Step 2: The settings submenu will open. Scroll through the menu until you find the Data Protection tile. Select the ("Datenschutz") icon to open the data protection settings.



Step 3: The data protection submenu will open. Scroll through the menu until you find the Online Vehicle Services tile. Select the ("Fahrzeugbezogene Online-Dienste") icon to open the online vehicle services settings.



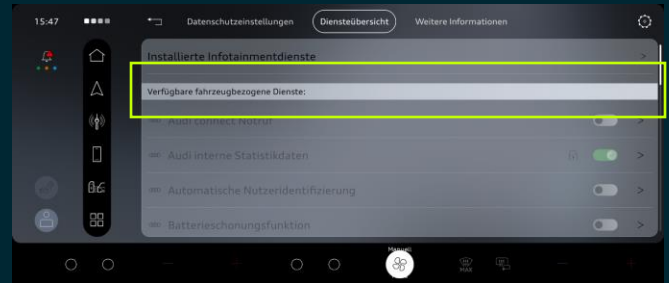
Step 4: If the slider next to Location for Online Vehicle Services is not active, activate this function. Without this activation, the vehicle will not be able to send data. Select the Service Overview tab to open the available vehicle services menu.



2. Adjustment of privacy settings for all combustion engine and battery electric vehicles with PPC/PPE architecture (e.g. A5, A6 e-tron, Q5, Q6 e-tron)

Note: Privacy by Default (mobile data OFF and privacy ON)

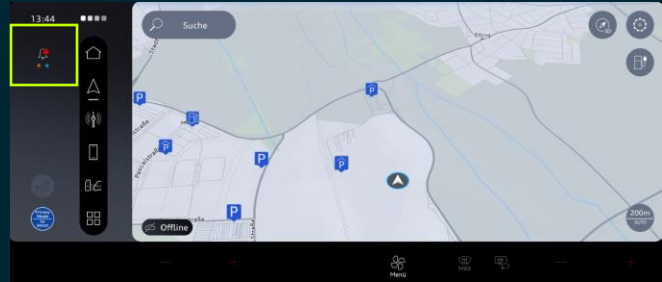
Step 5: The Service Overview submenu will open. Scroll through the menu until you find the Available Vehicle Services ("Verfügbare fahrzeugbezogene Dienste") tile. The available vehicle services are listed here. The positions of the slider next to the service indicates the activation status. The slide will be positioned to the right if the service is active, or to the left if the service is not active. .



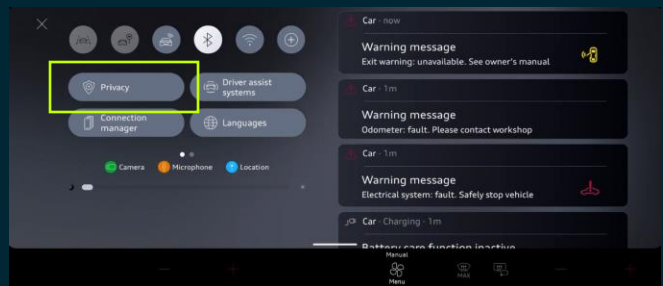
3. Privacy settings & online services for OI@A vehicles with latest (MOD5) HMI

Note: Privacy by Default (mobile data OFF and privacy ON)

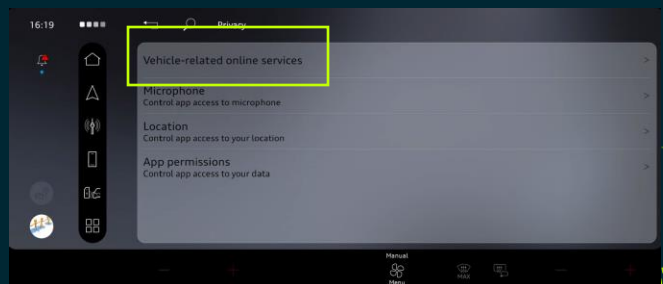
Step 1: Locate and select the Bell icon in the upper left corner of the main HMI screen.



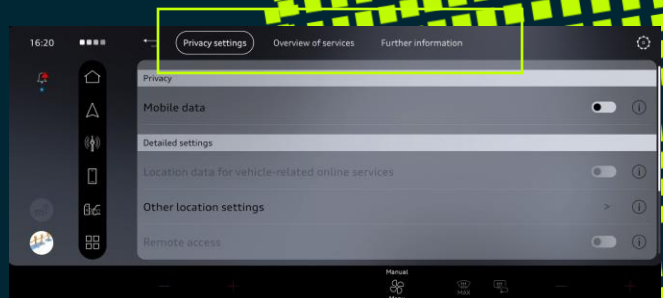
Step 2: A menu will open and can be expanded if needed. Locate and select the Privacy tile from the menu.



Step 3: Locate and select the Vehicle-related online services from the sub-menu.



Step 4: The Privacy settings tab will open. Tabs with the overview of services and further information can also be selected from here.



3. Adjustment of privacy settings for OI@A vehicles with latest (MOD5) HMI

Note: Services which are protected by the fleet manager and cannot be changed in the vehicle appear grayed out in the HMI. Both activated services and services that are not activated may appear with the green slider in the ON position.

Note 1 – Protected Services:

Attempting to modify a protected service is not possible in the vehicle and triggers a pop-up message.

Operation not possible. This online service is protected by the fleet operator.

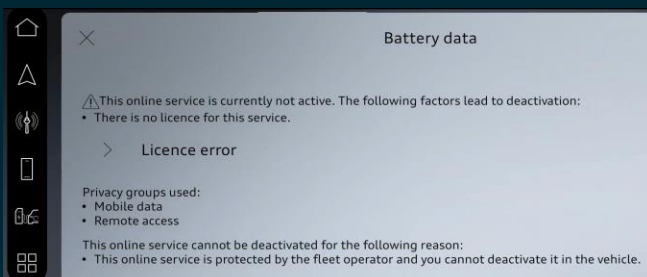
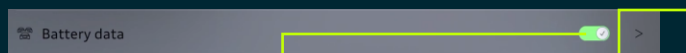


Selecting the chevron opens the service detail screen where the explanation is displayed.

This online service cannot be deactivated for the following reason:
• This online service is protected by the fleet operator and you cannot deactivate it in the vehicle.

Note 2 – Services which are not activated:

Both activated services and services that are not activated may appear with the green slider in the ON position. This will be fixed in a later software version.



To determine if the service is activated, select the chevron. This opens the service detail screen where the service activation state, activated or not activated, is shown. If the service is not activated, the reason will also be displayed (ex. no license, deactivated in vehicle, etc.) Services that are protected by the fleet manager will always state the service cannot be deactivated, even when the service is not active. This will be fixed in a later software version.

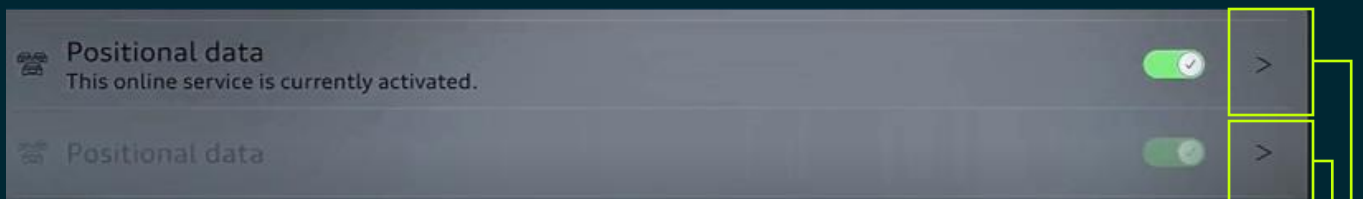
3. Service names & descriptions for OI@A vehicles with latest (MOD5) HMI

Service Name Note: Some of the B2B service names that appear in the HMI of OI@A vehicles are technical identifiers. Please refer to the table below for the corresponding non-technical name and description.

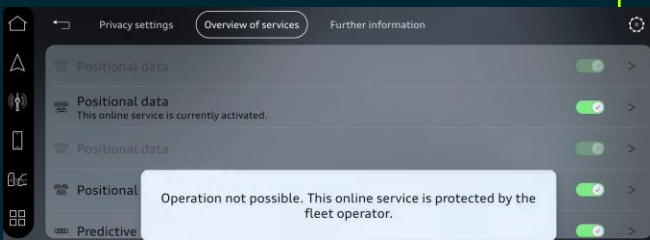
Order Form Name	Name in HMI	Service Name	Service Description
Cruising Range Data	P-B2B-CruisingRange-Fleet-blocked	Range Data for Fleet Management	With Range Data for Fleet Management, fleet managers may receive the current remaining range of the vehicle. The service must be activated for data to be transmitted from the vehicle.
Energy Levels Data	P-B2B-EnergyLevel-Fleet-blocked	Charging/Fuel Level Data for Fleet Management	With Charging/Fuel Level Data for Fleet Management, fleet managers may receive the current vehicle state of charge and/or fuel level. The service must be activated for data to be transmitted from the vehicle.
Maintenance Data	P-B2B-MaintenanceData-Fleet-blocked	Maintenance Interval Data for Fleet Management	With Maintenance Data for Fleet Management, fleet managers may receive information about the next service date and next service mileage for the vehicle. The service must be activated for data to be transmitted from the vehicle.
Administrative Base	P-B2B-Mileage-blocked	Mileage Data for Fleet Management	With Mileage Data for Fleet Management, fleet managers may receive the mileage each time the vehicle ignition is turned on/off. The service must be activated for data to be transmitted from the vehicle.
Warning Lights Data	P-B2B-VehicleWarnings-Fleet-blocked	Dashboard Warning Data for Fleet Management	With Dashboard Warning Data for Fleet Management, fleet managers may receive information about active dashboard warning lights for the vehicle. The service must be activated for data to be transmitted from the vehicle.

3. Notes on repeating service names in the privacy settings for OI@A MOD5 HMI

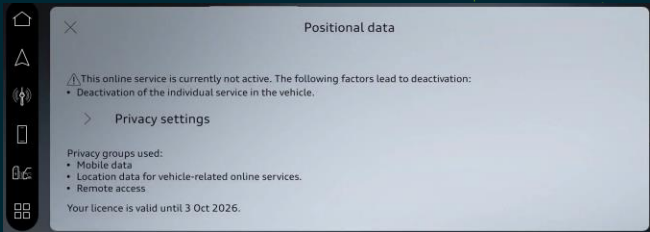
Note: There will be services like Positional data which appear several times. Depending on the fleet manger's configuration, they may be protected, indicated by grayed out text. If protected, the setting cannot be changed in the vehicle. The activation status is stated below the service name. If the service is not protected it may be turned off. If the service is subsequently turned back on, the text will appear again, sometimes with a delay of a few minutes.



Note 1 – Protected Services: Positional data services which are protected by the fleet manager appear grayed out in the HMI and cannot be changed in the vehicle. Attempting to modify a protected service triggers a pop-up message.



Note 2 – Unprotected Services: Positional data services which are not protected by the fleet manager can be changed in the vehicle. Selecting the chevron opens the service detail screen where additional information about the service is displayed.



3. Repeating service names & descriptions for OI@A MOD5 HMI

Service Name Note: The B2B service name Positional Data appears twice in the HMI because there are protected and unprotected versions of the service. Services protected by the fleet manager cannot be changed in the vehicle and appear grayed out. This will be fixed for A2 e-tron and Q4 e-tron with production date after cw 04/2027, and for the Q3 and A3 in a later software version.

Order Form Name	Name in HMI	Service Name	Service Description
Location Light Data	Positional Data	Park Position Data for Fleet Management	With Location Light Data for Fleet Management, fleet managers may receive the location of the vehicle the last time the ignition was turned on/off. The service must be activated for data to be transmitted from the vehicle.

Contact

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