PRIVACY POLICY FOR THE PROVISION OF VIN-RELATED VEHICLE MASTER DATA BY VOLKSWAGEN GROUP INFO SERVICES AG FOR THE VOLKSWAGEN PASSENGER VEHICLES, VOLKSWAGEN COMMERCIAL VEHICLES, AUDI, SKODA, SEAT AND CUPRA BRANDS (VIN SPECIFICATION [Retail & Importer])

This privacy policy informs you about the processing of personal data by Volkswagen Group Info Services AG to here stated purposes.

Volkswagen Group Info Services AG is the central interface to mobility data of several brands of the Volkswagen Group. The provision of VIN-related vehicle master data to a specific car dealer/importer as the current owner of the vehicle or a remarketing platform on behalf of a specific car dealer/importer as the current owner of the vehicle is carried out centrally by us.

A. Controller according to GDPR

Volkswagen Group Info Services AG is controller for the processing of personal data presented in this privacy policy (see point D.). You can contact us at the following address:

Volkswagen Group Info Services AG

Berliner Ring 2

38440 Wolfsburg

Germany

gis-support@cariad.technology

Commercial register number HRB 207876 (Braunschweig Local Court)

Website: https://drivesomethinggreater.com/

B. Data Protection Officer and Data Protection Representative

Our data protection officer is available to you as a contact for all data protection-related concerns. Please direct your inquiries to:

Data Protection Officer of Volkswagen Group Info Services AG

Berliner Ring 2

38440 Wolfsburg Germany

gis-privacy@cariad.technology

Volkswagen Group Info Services AG has appointed a Data Protection Representative in the United Kingdom. Details of our representative and contact details are as follows:

Data Protection Representative of Volkswagen Group Info Services AG

Volkswagen Group United Kingdom Limited

Yeomans Drive

Blakelands

Milton Keynes, MK14 5AN

United Kingdom

Email: ukrepresentative@vwg.co.uk

C. Purpose of the data processing

Volkswagen Group Info Services AG provides certain VIN-related vehicle master data on vehicles of the Volkswagen Passenger Cars, Volkswagen Commercial Vehicles, Audi, Skoda, Seat and CUPRA brands to the specific car dealer who is currently the owner of this vehicle or a remarketing platform on behalf of a specific car dealer/importer as the current owner of the vehicle. This data is provided for the purpose of marketing of Volkswagen Group vehicles directly owned by the car dealer/importer and the associated process improvement, and increase in efficiency in commerce, including the necessary prior product testing. Volkswagen Group Info Services AG receives the VIN-related vehicle master data from the brands of the Volkswagen Group and then makes this data technically available as a central interface to mobility data of several brands of the Volkswagen Group to the specific car dealer/importer who is the current owner of this vehicle or a remarketing platform on behalf of a specific car dealer/importer as the current owner of the vehicle.

D. Data categories

Volkswagen Group Info Services AG receives the following personal data from Volkswagen AG (Berliner Ring 2, 38440 Wolfsburg), Audi AG (Auto-Union-Str. 1, 85057 Ingolstadt), ŠKODA AUTO a.s. (tř. Václava Klementa 869, 293 01, Mladá Boleslav) and SEAT CUPRA, S. A. U. (Autovía A-2, km 585, 08760 Martorell) and forwards them to the car dealer/importer as the current owner of this vehicle or a remarketing platform on behalf of a specific car dealer/importer as the current owner of the vehicle:

- VIN; and
- vehicle master data (e.g., model year, model number, transmission type, fuel type, etc.).

E. Legal basis

The processing of personal data by Volkswagen Group Info Services AG is based on the legitimate interest pursuant to Art. 6 para. 1 lit. f DSGVO. Volkswagen Group Info Services AG is the central interface for the provision of mobility data of several brands of the Volkswagen Group and has the legitimate interest to process the data transmitted by the Volkswagen Group brands to Volkswagen Group Info Services AG for the marketing of vehicles owned by a specific car dealer/importer and to provide these data centrally via our Data Hub (https://drivesomethinggreater.com/) to these car dealers/importers.

F. Data recipients

Your data will be provided to the following data recipients for the purpose defined above:

- car dealer/importer in possession of the respective vehicle;
- data processor on behalf of a respective car dealer/importer (for example remarketing platforms);
- data processor on behalf of Volkswagen Group Info Services AG.

Further recipients or categories of recipients of the personal data of Volkswagen Group Info Services AG will be listed regularly with an updated privacy policy.

G. Data source

We receive your data from:

- Volkswagen AG, Berliner Ring 2, 38440 Wolfsburg, Germany;
- AUDI AG, Auto-Union-Str. 1, 85057 Ingolstadt;
- ŠKODA AUTO a.s., tř. Václava Klementa 869, 293 01, Mladá Boleslav;
- SEAT CUPRA, S.A.U., Autovía A-2, km 585, 08760 Martorell.

H. Storage period

Generally, Volkswagen Group Info Services AG does not store any VIN-related vehicle master data, it receives from Volkswagen Group brands. The Volkswagen Group Info Services AG as a central interface to mobility data of several brands of the Volkswagen Group (Volkswagen Passenger Cars, Volkswagen Commercial Vehicles, AUDI, ŠKODA, SEAT and CUPRA) technically provides VIN-related vehicle master data to a specific car dealer/importer as the current owner of a vehicle or a remarketing platform on behalf of a specific car dealer/importer as the current owner of the vehicle. Therefore, the data is merely transferred through, without being stored by Volkswagen Group Info Services AG.

For commercial accounting (German HGB), tax compliance (German AO) and data protection accountability (Art. 5 para. 2 GDPR) reasons, Volkswagen Group Info Services AG only archives in a revision-proof manner that the data of the "VIN Specification [Retail & Importer]" product (see point D.) for a specific VIN was provided to a data recipient without storing the provided vehicle master data (see point D.) itself.

I. Your rights

You may assert your rights against Volkswagen Group Info Services AG free of charge at any time.

For more information on how to exercise your rights, please visit: https://drivesomethinggreater.com/legal-notice/privacy-notice/data-hub.

Right of access

You have the right to access, i.e., to request confirmation from us as to whether and - if so - which personal data concerning you are being processed and to whom such data has been disclosed as a data recipient. In addition, you generally have the right to receive a copy of your personal data processed by us. We would like to point out that Volkswagen Group Info Services AG, as the central interface to mobility data of several brands of the Volkswagen Group, only transmits the data technically but does not store the transmitted data itself (see point H.).

Right to rectification

You have the right to demand that we correct any personal data relating to you that is incorrect or incomplete. We would like to point out that Volkswagen Group Info Services AG, as the central interface to mobility data of several brands of the Volkswagen Group, only transmits the data but does not store the transmitted data itself (see point H.).

Right of erasure

You have the right to demand the deletion of your data if the conditions set out in Art. 17 GDPR apply. According to this, you can, for example, demand the deletion of your personal data if it is no longer necessary for the purposes for which it was collected. You can also request deletion if we process your personal data on the basis of your consent and you revoke this consent. We would like to point out that Volkswagen Group Info Services AG, as the central interface to mobility data of several brands of the Volkswagen Group, only transmits the data but does not store the transmitted data itself (see point H.).

Right to restriction of processing

You have the right to request the restriction of the processing of your data if the conditions of Art. 18 GDPR are met. This is the case, for example, if you dispute the accuracy of your data. You can then request the restriction of processing for the duration of the verification of the accuracy of the personal data. We would like to point out that Volkswagen Group Info Services AG, as the central interface to mobility data of several Volkswagen Group brands, only transmits the data but does not store the transmitted data itself (point H.).

Right to data portability

If the data processing is based on consent or the performance of a contract, and if it also involves the use of automated processing, you have the right to obtain your data in a structured, common and machine-readable format and to have it transferred to another controller. In addition, you have the right to have the personal data transferred directly from us to another controller. We would like to point out that Volkswagen Group Info Services AG, as the central interface to mobility data of several brands of the Volkswagen Group, only transmits the data but does not store the transmitted data itself (see point H.).

Right of objection

If we process personal data on the basis of legitimate interests, you have the right to object to the processing of your data at any time on grounds relating to your particular situation. If your objection relates to data processing for direct marketing purposes, you have a general right to object, which we will implement without giving reasons.

Right of withdrawal

If data processing is based on consent, you have the right to revoke your consent at any time free of charge with effect for the future by sending an email to gis-support@cariad.technology.

Notice in accordance with Art. 11 GDPR

We would like to point out that in many cases we, as Volkswagen Group Info Services AG, are not able to identify the additional vehicle users of a vehicle or the main vehicle users and that we are not obliged under Art. 11 GDPR to obtain or process additional information in order to identify data subjects.

If you assert rights against us, we must verify your status as a data subject according to GDPR and may ask you for further information if necessary. This also serves to ensure that we may not violate the rights of third parties when releasing personal data, according to GDPR data subject rights.

Automated individual decisions

There is no automated decision-making according to Art. 22 GDPR.

Right of appeal

You also have the right to complain to a supervisory authority about the processing of your data by us. The competent supervisory authority for Volkswagen Group Info Services AG is:

The State Commissioner for Data Protection of Lower Saxony,

Prinzenstraße 5,

30159 Hannover,

poststelle@lf.niedersachsen.de

Status November 2025