PRIVACY SETTINGS INSTRUCTION (ONLY MOD3)

FID Journey

Important: Please infleet vehicle BEFORE PDI is performed. Privacy settings adjusted before infleeting cannot be saved.

Vehicle delivery

Vehicles that are delivered **online** from factory
(**privacy mode off & data is sent**):

- Skoda
- Audi
- Seat/Cupra (produced after cw7/2024)
- VW (produced after cw48/25 - delivered online from factory*, currently only online after Pre Delivery Inspection @ Dealer/Delivery Subcontractors)**

Vehicles that are delivered **offline** from factory
(**privacy mode on & no data is sent**):

- VW (produced before cw48/25)
- Seat/Cupra (produced before cw7/2024)

Manual adjustment of privacy settings

✓ No action required.
Vehicle is sending data.

! AFTER INFLEETING:
Please **adjust privacy settings manually** in your vehicles` HMI to initiate the data flow. You find concrete step-by-step guides for each brand within the privacy setting manuals.

Usage

For vehicles with **Disable Privacy Mode (DPM)** (see order form/contract), it's not possible to switch off the services needed for data delivery. This ensures that contracted data is still continuously sent no matter if vehicle driver changes privacy settings within HMI e.g. by switching on "maximum privacy"

Customer decides within DPM settings in contract/order form, which data points are always delivered after vehicle is infleeted once
- Option 1: DPM will be activated for **all data points** you requested within your order form
- Option 2: DPM will be activated for **all data points** you requested within your order form **except geo position data**

* Already online from factory since cw28: VW PC: Polo, T-Cross, Taigo, Touran, T-Roc (old model); VW CV: T6.1, Crafter
**VW vehicles are set online by dealers or delivery subcontractors as part of the *pre delivery inspection*. However, due to the manual effort involved, some vehicles may not be delivered online despite our best efforts.

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STATUS PRIVACY SETTINGS (ONLY MOD3)

Event	VW PC & CV (ICE,PHEV)		Skoda (ICE,PHEV)	Audi (ICE,PHEV & BEV)	Seat/Cupra (ICE,PHEV)	
Delivery & infleeting	**SOP after cw48/2025***	**SOP before cw48/2025**			**SOP after cw7/2024**	**SOP before cw7 /2024**
1a Vehicle delivery – Vehicle leaves factory	Privacy mode off without location, data sent	Privacy mode on, no data sent	Privacy mode off, ready for infleeting	Privacy mode off, ready for infleeting	Privacy mode off, data sent wo. Location. Ready for infleeting	Privacy mode on, no data sent
1b Vehicle delivery – Pre-delivery inspection @ Dealer	n.a.	Since Febr. 2025: Privacy mode switched off via PDI @ Dealer/ Subcontractor Before Febr. 2025: n.a.	n.a.	n.a.	n.a.	n.a.
2. Privacy mode on and infleeting request via Fleet Interface	Infleeted in backend, but not yet active in vehicle. no data sent		Privacy mode on, ready for infleeting	Privacy mode on, vehicle is infleeted but no data sent	Privacy mode off data sent wo. Location.	Privacy mode on, no data sent
3. Infleeting of the vehicle with an enrolled primary user, (precondition as in nr. 1)	Legally not permitted		Privacy mode off, vehicle is infleeted, sending data	Privacy mode off, vehicle is infleeted, sending data	Before infleeting: Depending on user setup in the vehicle After infleeting: depending on disable privacy mode settings	
4. Infleeting of vehicle via Fleet Interface and afterwards switch off of privacy mode (MOD3)	depending on ordered disable privacy mode settings If DPM ordered: Privacy mode off, sending data		depending on ordered disable privacy mode settings If DPM ordered: Privacy mode off, sending data	depending on ordered disable privacy mode settings If DPM ordered: Privacy mode off, sending data	depending on ordered disable privacy mode settings If DPM ordered: Privacy mode off, sending data	
5. Privacy mode on, infleeting request before the vehicle was switched into privacy mode off	Services wait in backend for vehicle going online to be activated ready for infleeting no data sent		Privacy on, ready for infleeting no data sent	Privacy mode still on, vehicle is ready for infleeting but no data sent	Privacy mode off, sending data	
6. Vehicle not infleeted, privacy mode turned off and afterwards vehicle ignition turned off	Privacy mode switched back on after ignition off, no data sent		Privacy mode off, ready for infleeting	Privacy mode off, Ready for infleeting	Ready for infleeting	

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Event	VW PC & CV (ICE,PHEV)		Skoda (ICE,PHEV)	Audi (ICE,PHEV & BEV)	Seat/Cupra (ICE,PHEV)	
Delivery & infleeting	**SOP after cw48/2025***	**SOP before cw48/2025**			**SOP after cw7/2024**	**SOP before cw7 /2024**
7. Vehicle infleeted and vehicle factory reset conducted	Online with Disable Privacy Mode settings		Privacy mode off, no PU user (deleted), vehicle remains infleeted, Data sending depends on disable privacy mode settings	User deleted, vehicle remains infleeted depending on disable privacy mode settings	Privacy mode off, data sent wo. Location.	Privacy mode on, no data sent
8. OCU replaced	Privacy mode on, no data sent		Privacy mode off, vehicle remains infleeted, data sending depends on disable privacy mode settings	Privacy mode off, vehicle is infleeted, sending data	Privacy mode off, data sent wo. Location.	Privacy mode on, no data sent
9. Primary user enrolled and disable privacy mode applied	Not allowed		Depending on disable privacy mode settings	Privacy off - sending data	Primary User's last Mode	
10. Vehicle infleeted and privacy mode switched on and off again	Privacy mode on, sending data		Privacy mode off – data sending depends on disable privacy mode settings	epending on disable privacy mode settings - if disable privacy mode active, Sending data	Last Mode	Privacy mode on, no data sent

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